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Kazakhstan tourism

2014-2018

Statistical compilation

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Legend: - - no phenomenon
0,0 - insignificant value
x - confidential data
... - no data

In some cases, minor discrepancies between the total and the sum of the items are due to rounding of the data.

Foreword

The statistical compendium contains detailed information on the development of tourism in the Republic of Kazakhstan. The compilation presents information on international tourist flows on the purpose of travel across countries; socio-economic indicators of the republic; price and tariff indices for tourist services; infrastructure and activities of industries related to tourism (retail, catering services), as well as financial and economic activities in the field of tourism, etc. One of the sections is devoted to foreign economic activity and contains data on the balance of payments of the Republic of Kazakhstan.

A significant place in the statistical compendium is given to indicators of the tourist industry in places of accommodation, sanatorium-resort institutions and specially protected natural territories.

Information on locations is published in the whole of the Republic of Kazakhstan, by region and by resort areas of Kazakhstan for 2014-2018.

The compilation is based on data obtained by state statistical agencies from respondents through various forms of statistical observation, as well as data provided by the National Bank, the Border Guard Service of the National Security Committee, the Committee for Forestry and Wildlife of the Ministry of Agriculture, the Ministry of Education and Science.

Brief methodological explanations containing information about the sources of the data and the conceptual apparatus used are given in each section.

Data on individual indicators in some cases are preliminary and may be further specified in the 2019 edition.

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Geographical characteristics of the Republic of Kazakhstan

Capital – Nur-Sultan city

The territory of the republic - 2724,9 thousand square meters. Km

The population density is 6,7 people per 1 square. Km

The population size as of 01/01/2019 – 18395,6 thousand people

The natural population growth – 14,63 people per 1000 inhabitants

The largest mountain ranges, m:

Khan-Tengri Peak (Saryzhaz Ridge) – 6995

The peak of the 100 years of the VGO (Meridian ridge) – 6276

Talgar Peak (Ilei Alatau) – 4979

Mount Ishanbulak (Kungei Alatau) – 4653

Mount Besbaskan (Zhetysu Alatau) – 4622

Mount Metallurg (Ileysky Alatau) – 4600

Muztau Peak (Altai Mountains, Katyn Ridge) – 4506

Manas Peak (Talas Ridge) – 4482

Mountain Ashutor (Teriskei Alatau) – 4427

Mountain Muztau (Zhetysu Alatau) – 4370

Komsomol Peak (Ilei Alatau) - 4330

The largest lakes, thous. Km

Caspian Sea – 374

Aral Sea (Central Asia) - 41,0

Balkhash - 18,2

The length of the borders of the republic, km

Total - 13394

including:

with the Russian Federation – 7591

with the Republic of Uzbekistan – 2354

with the Kyrgyz Republic – 1241

with Turkmenistan – 426

with China – 1782

over the Caspian Sea – 600

On the territory of the republic flows

85022 rivers and temporary streams

The longest rivers, km

Irtysh – 4248

length within the republic – 1698

Esil – 2450

length within the republic – 1400

Zhaiyk – 2428

length within the republic – 1082

Syrdarya – 2219

length within the republic – 1400

The largest region by territory -

Karaganda region - 428 thousand square km

1. Key development indicators

Gross domestic product at the production stage is obtained by summing the gross value added by industry. Gross domestic product is calculated at market prices, that is, it includes net taxes on products and on imports. The term “net” means that taxes are shown net of related subsidies. This is one of the most important indicators of the system of national accounts, which characterizes the final result of the country's economic activity.

Population size - the number of people living in a given territory at a given time.

Natural population growth is the difference between the number of live births and the number of deaths over a certain period. Natural growth can be a positive value if the number of births exceeds the number of deaths, or negative (natural decline) - otherwise.

Employed population - all individuals at an appropriate age (15 years and older) who, according to their state during a certain reporting period, can be assigned to one of the categories: “employee (paid) worker” or “self-employed worker”.

The unemployed are persons at the age established for measuring the economic activity of the population who, during the period under review, simultaneously met three main criteria: they were out of work (they did not have a profitable occupation), were actively searching for them, were ready to start work within a certain period of time.

Foreign trade turnover is an economic indicator measured in monetary terms that characterizes the country's foreign trade volume and is equal to the sum of exports and imports.

The average monthly nominal wage per employee is determined by dividing the amount of the accrued wage fund by the actual number of employees and the number of months in the reporting period..

The list number of employees is the number of employees listed on the organization's lists in the reporting period, performing work in a particular specialty, qualification or position with the execution of acts of the employer, as well as volunteers.

1.1 Socio-economic indicators

	2014	2015	2016	2017	2018
Population at the end of the year, thousand people	17 415,7	17 669,9	17 918,2	18 157,3	18 395,6
Natural population growth, thousand people ¹⁾	267,0	267,7	269,5	261,3	267,4
of them per 1,000 people, people ¹⁾	15,45	15,26	15,14	14,46	14,63
Employed population, thousand people	8 510,1	8 433,3 ²⁾	8 553,4	8 585,2	8 695,0
Unemployed population, thousand people	451,9	454,2 ²⁾	445,5	442,3	443,6
among them:					
number of citizens registered as unemployed (at the end of the year)	33,4	34,6	37,5	70,3	91,6
Retail trade turnover (without public catering services), billion tenge	6 332,3	6 555,8	7 974,4	8 892,9	10 045,8
Public catering turnover, billion tenge	269,3	321,9	415,8	448,3	524,8
Price indices in certain sectors of the economy (December to December of the previous year, as a percentage)					
consumer price index	107,4	113,6	108,5	107,1	105,3
articles of food	108,0	110,9	109,7	106,5	105,1
nonfood	107,8	122,6	109,5	108,9	106,4
paid services to the population	106,4	108,1	106,1	105,9	104,5
Foreign trade turnover - total, us \$ million ³⁾	120 755,3	76 523,5	62 113,6	78 102,9	94 769,7
among them:					
export	79 459,8	45 955,8	36 736,9	48 503,3	61 111,2
import	41 295,5	30 567,7	25 376,7	29 599,6	33 658,5
Foreign trade turnover with CIS countries, us \$ million ³⁾	28 599,5	20 970,3	17 691,2	22 430,9	25 602,2
among them:					
export	11 052,5	7 908,3	6 327,6	8 298,9	9 568,3
import	17 547,0	13 062,0	11 363,6	14 132,0	16 033,9
Foreign trade turnover with countries outside the CIS, us \$ million ³⁾	92 155,8	55 553,2	44 422,4	55 672,0	69 167,5
among them:					
export	68 407,3	38 047,5	30 409,3	40 204,4	51 542,9
import	23 748,5	17 505,7	14 013,1	15 467,6	17 624,6
Average monthly nominal wage per employee, tenge	121 021	126 021	142 898	150 827	162 673
Per capita nominal cash income of the population, tenge	62 271	67 321	76 575	81 529 ¹⁾	92 703 ⁴⁾
Real cash income index, as a percentage of the previous year	103,4	101,4	99,3	99,1 ¹⁾	105,3 ⁴⁾

¹⁾ Data on fertility and mortality for 2014–2015 are recalculated in connection with administrative-territorial changes and taking into account the late registrations of births and deaths.

²⁾ Data generated according to new employment standards.

³⁾ The data of the State Revenue Committee of the Ministry of Finance of the Republic of Kazakhstan and the Committee on Statistics of the Ministry of National Economy of the Republic of Kazakhstan.

⁴⁾ Preliminary data.

1.2 Tourism Development Indicators

	2014	2015	2016	2017	2018
Gross value added directly generated in tourism, billion tenge ¹⁾	336,8	406,4	558,8	-	-
Share of gross value added, directly in tourism, in gross domestic product, percents ¹⁾	0,8	1,0	1,2	-	-
Number of placements, units	2 056	2 338	2 754	2 987	3 322
The number of sanatorium - resort organizations, units	152	144	154	144	145
The list number of employees in the tourism sector (on average for the reporting period), thousand people					
tourist firm	6,5	7,3	7,2	7,3	7,4
placement ²⁾	25,7	25,3	26,5	27,6	29,2
health resort facilities	10,3	10,5	10,0	9,6	8,0
Average monthly nominal accrued wages of employees engaged in tourism, tenge					
tourist firm	71 233	85 002	94 465	108 152	95 341
placement	86 272	106 823	112 582	118 606	124 217
health resort organizations	76 885	77 245	83 385	88 163	90 658
Number of visitors-residents of the Republic of Kazakhstan, who went abroad, person ³⁾	10 449 972	11 302 476	9 755 593	10 260 813	10 646 241
Number of non-resident visitors entering the Republic of Kazakhstan, person ³⁾	6 332 734	6 430 158	6 509 390	7 701 196	8 789 314

¹⁾ Since 2013, TSA calculations exist in accordance with the international standard "Tourism Satellite Account: Recommended Methodological Basis of 2008".

²⁾ According to statistical observations based on the statistical form 2-tourism "Report on the activities of accommodation".

³⁾ Data of the Border Service of the National Security Committee of the Republic of Kazakhstan.

1.3 The structure of public spending on paid services

as a percentage of consumer spending					
	2014	2015	2016	2017	2018
Paid service	22,9	23,8	23,5	23,0	22,5
from them:					
transport services	4,0	3,8	3,7	3,6	3,4
communication service	3,8	4,0	3,8	3,7	3,5
restaurants, cafes and similar establishments	1,0	1,0	1,0	1,0	1,1
services of health resort organizations	0,4	0,2	0,2	0,3	0,2
leisure and cultural services	0,8	0,8	0,8	0,8	0,9

Note: According to a sample survey of 12,000 households

1.4 The structure of populations spending on paid services by regions for 2018

as a percentage of consumer spending						
	Paid services	Of them				
		transportation services	communication services	restaurants, cafes and similar establishments	spa facilities services	leisure and culture services
Republic of Kazakhstan	22,5	3,4	3,5	1,1	0,2	0,9
Akmola region	18,6	2,5	4,1	0,6	0,1	0,3
Aktobe region	22,3	3,0	4,4	1,2	0,1	0,9
Almaty region	19,3	3,5	2,7	1,4	0,1	0,5
Atyrau region	16,7	3,2	3,5	0,3	0,0	0,4
West Kazakhstan region	22,4	3,7	4,1	1,0	0,1	0,7
Jambyl region	17,5	2,7	2,7	1,0	0,0	0,3
Karaganda region	24,5	3,3	4,1	1,4	0,5	0,8
Kostanay region	25,3	3,0	4,6	0,6	0,2	0,7
Kyzylorda region	17,9	3,0	2,2	1,4	0,1	0,5
Mangystau region	20,7	3,3	3,9	0,8	0,0	1,0
Pavlodar region	20,3	3,3	4,3	0,5	0,0	0,5
North Kazakhstan region	20,7	2,9	3,9	0,6	0,1	0,6
Turkistan region	14,5	2,4	2,0	0,5	0,0	0,2
East Kazakhstan region	20,7	2,9	3,5	0,5	0,2	0,5
Nur-Sultan city	32,8	4,2	4,0	2,1	0,4	1,7
Almaty city	28,8	4,5	3,8	1,5	0,6	1,6
Shymkent city	22,9	3,8	3,2	1,0	0,1	1,2

Note: According to a sample survey of 12,000 households.

1.5 Consumer price index

at the end of the period, as a percentage of December of the previous year					
	2014	2015	2016	2017	2018
Hotel service	108,3	106,3	102,7	106,0	100,9
Sanatorium	112,4	108,4	103,4	106,4	104,1
Long-distance passenger rail transport	105,9	106,3	112,4	100,2	109,8
Intercity bus	104,1	105,2	106,0	107,1	107,9
Aircraft	100,1	96,5	119,1	104,6	116,4
Taxi	104,6	102,2	101,6	107,9	103,3
Bus	110,9	104,9	108,4	109,6	104,9
The gasoline	101,3	104,6	107,0	117,6	97,2
Long distance call	100,0	100,0	100,0	100,0	100,0
Catering service	110,9	112,2	107,1	105,8	105,8
Theatres	110,9	112,6	108,1	104,6	103,9
Cinema	107,3	106,8	107,8	101,5	100,8
Printing photos	101,5	104,9	103,5	106,8	106,8

1.6 Price and tariff index for certain types of paid services

at the end of the period, as a percentage of December of the previous year					
	2014	2015	2016	2017	2018
Passenger transport services	107,4	104,2	107,2	107,4	106,2
railway	106,1	105,0	110,5	100,7	112,2
automotive	108,5	104,3	106,1	108,8	104,9
other transport services	102,9	106,5	105,3	107,3	107,4
Communication	100,0	106,8	100,9	100,9	104,1
post services	102,4	100,0	100,0	100,0	104,3
telephone and Fax services	99,4	105,9	100,6	100,2	103,9
Services hairdressing and personal service establishments	112,4	107,2	105,2	105,0	106,1
hairdressers and beauty salons	113,2	107,2	105,2	105,0	106,6
baths, showers, saunas	110,5	107,2	105,3	105,1	104,5
Leisure, entertainment and cultural services	107,5	109,6	106,8	106,9	106,3
amusement park	109,2	108,6	113,6	105,1	110,5
sports complex	105,8	111,0	104,7	103,9	102,0
concert hall	104,6	121,3
Restaurants and hotels	110,6	111,8	107,0	105,8	105,7
restaurants, cafes and similar establishments	110,8	112,3	106,6	104,9	105,4

2. The international tourist flows

In accordance with the balance of payments methodology of the National Bank of the Republic of Kazakhstan, the article "Trips" mainly covers those goods and services that were acquired in a given country by visitors (non-residents in Kazakhstan, residents abroad) if their tenure does not exceed one year. The amount recorded in the balance of payments for this item is an estimate of the cost of expenses of visitors for the purchase of goods and services in the host country. This group does not include the carriage of passengers in international traffic (the cost of tickets), which are recorded under the article "Passenger traffic".

The export / import of services under the item "Trips" is calculated as a product of the average consumption rate per trip and the number of people leaving / entering.

The average consumption rate per trip was determined based on the results of a survey of individuals crossing the border of Kazakhstan, in the context of destination / arrival countries and the purpose of the trip (official, tourism, private).

Tourism is a journey of individuals from twenty-four hours to one year or less than twenty-four hours, but with an overnight stay for purposes not related to paid activities in the country (place) of temporary stay.

A visitor is a traveler who travels to a main destination outside his normal environment for less than a year for any purpose (business trip, vacation, or other personal purpose), with the exception of the employment goal of a business registered in the country.

Visitor trips qualify as tourist trips.

Inbound tourism - travel within the Republic of Kazakhstan of persons not permanently residing on its territory.

The number of visitors to the inbound tourism is formed according to the Border Guard Service, according to the number of persons who entered the Republic of Kazakhstan through checkpoints by purpose of travel - business, business, tourist, private, etc. (excluding foreigners entering permanent residence who arrived at work (for example, from Russia, Uzbekistan, Kyrgyzstan, Tajikistan and the People's Republic of China) and service personnel of vehicles of foreign countries whose trips are not considered tourist trips.

Outbound tourism - a trip of citizens of the Republic of Kazakhstan and persons permanently residing in the Republic of Kazakhstan to another country.

The number of visitors to outbound tourism is formed according to the Border Guard Service, according to the number of departing citizens of the Republic of Kazakhstan through checkpoints by purpose of travel - business, business, tourist, private, etc. (excluding departing citizens of Kazakhstan for permanent residence, for work and for service personnel means of foreign travel, which trips are not considered tourist).

2.1 Export and import of foreign trade services ¹⁾

million USD

	2014	2015	2016	2017	2018
Export of services	7 002,5	6 177,4	6 084,5	6 504,9	7 274,9
of them:					
Trips	2 000,5	1 632,0	1 858,5	2 135,4	2 254,6
among them:					
business	355,5	335,2	399,3	368,3	329,5
personal	1 645,0	1 296,8	1 459,2	1 767,1	1 925,1
Import of services	13 845,9	10 897,7	9 846,9	10 082,6	11 870,7
of them:					
Trips	3 514,6	2 867,3	2 446,5	2 559,8	2 686,9
among them:					
business	153,1	174,5	174,4	153,7	137,7
personal	3 361,5	2 692,8	2 272,1	2 406,1	2 549,2

¹⁾ Data of the National Bank of the Republic of Kazakhstan (The balance of international services of the Republic of Kazakhstan according to the expanded classification).

2.2 Number of visitors for inbound and outbound tourism ¹⁾

people

	2014	2015	2016	2017	2018
Number of visitors on outbound tourism	10 449 972	11 302 476	9 755 593	10 260 813	10 646 241
among them:					
CIS country	9 375 785	10 356 151	8 958 939	9 257 951	9 549 292
countries outside the CIS	1 074 187	946 325	796 654	1 002 862	1 096 949
The number of visitors of inbound tourism	6 332 734	6 430 158	6 509 390	7 701 196	8 789 314
among them:					
CIS country	5 655 246	5 835 592	5 935 690	7 060 630	8 177 101
countries outside the CIS	677 488	594 566	573 700	640 566	612 213

* Hereinafter, the data of the Border Guard Service of the National Security Committee of the Republic of Kazakhstan.

2.3 Number of visitors for inbound and outbound tourism by purpose

people

	Number of visitors for outbound tourism				
	2014	2015	2016	2017	2018
Total	10 449 972	11 302 476	9 755 593	10 260 813	10 646 241
among them:					
business and professional	1 748 579	1 888 985	1 922 536	1 962 923	1 979 431
personal	8 701 393	9 413 491	7 833 057	8 297 890	8 666 810
of them:					
tourism	287 526	200 434	124 101	167 440	181 260
private	8 404 701	9 208 274	7 666 055	8 074 660	8 452 029
transit	9 166	4 783	42 901	55 790	33 521

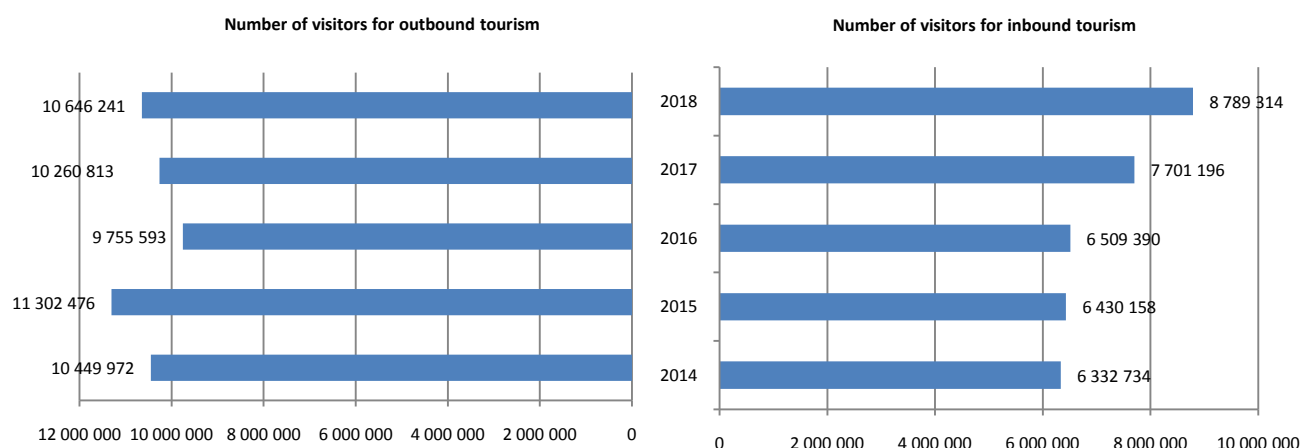
Continuation

	Number of visitors for inbound tourism				
	2014	2015	2016	2017	2018
Total	6 332 734	6 430 158	6 509 390	7 701 196	8 789 314
among them:					
business and professional	1 178 900	1 044 743	1 096 899	1 186 542	1 223 324
personal	5 153 834	5 385 415	5 412 491	6 514 654	7 565 990
of them:					
tourism	61 953	54 374	56 228	81 635	65 822
private	4 439 556	4 839 040*	4 814 757*	5 853 816	6 865 255
transit	652 325	492 002*	541 507*	579 203	634 913

* Data clarified.

Number of visitors for inbound and outbound tourism

People



2.4 Number of visitors for inbound tourism

People

	2014	2015	2016	2017	2018
Total	6 332 734	6 430 158	6 509 390	7 701 196	8 789 314
including:					
CIS country	5 655 246	5 835 592	5 935 690	7 060 630	8 177 101
Azerbaijan	83 174	89 296	94 846	110 980	98 330
Armenia	39 934	37 461	26 097	261 69	24 166
Belarus	55 356	62 786	63 520	70 810	76 031
Kyrgyzstan	1 308 139	1 359 625	1 348 709	1 273 378	1 327 877
Republic of Moldova	14 432	17 839	11 797	13 185	12 629
Russian Federation	1 757 721	1 646 568	1 587 409	1 708 873	1 737 667
Tajikistan	137 443	158 507	207 009	383 368	443 266
Turkmenistan	66 938	69 230	63 156	63 249	39 942
Uzbekistan	2 107 177	2 297 180	2 459 757	3 344 577	4 351 413
Ukraine	84 932	97 100	73 390	66 041	65 780
countries outside the CIS	677 488	594 566	573 700	640 566	612 213
Australia	3 058	3 461	3 909	4 225	5 060
Austria	3 569	3 445	2 630	3 435	3 101
Albania	382	454	343	205	222
Algeria	166	158	96	118	80
Argentina	217	312	298	402	388
Afghanistan	2 505	3 137	4 520	6 539	3 995
Bangladesh	206	184	187	281	233
Belgium	2 267	2 328	2 615	3 354	3 137
Bulgaria	2 521	2 510	2 016	1 989	1 982
Bolivia	23	19	12	30	10
Bosnia and Herzegovina	192	257	175	213	103
Brazil	617	658	581	1 024	1 295
Vatican	18	19	13	20	17
United Kingdom	23 036	24 201	20 166	21 341	21 482
Hungary	3 701	3 780	2 789	3 156	3 163
Venezuela	454	455	335	743	769
Vietnam	452	830	385	489	340
Ghana	32	47	53	75	66
Guatemala	10	18	10	32	93
Germany	79 572	88 346	90 286	99 396	99 083
Greece	1 823	1 764	1 739	2 269	2 740
Georgia	14 758	16 459	16 537	19 070	17 807
Denmark	890	750	682	1 287	1 242
Egypt	780	985	1 052	935	935
Zimbabwe	35	40	49	82	73
Israel	5 179	4 750	5 112	6 466	6 700
India	10 725	11 170	13 975	21 890	32 591
Indonesia	502	561	565	723	723
Jordan	780	863	815	945	789
Iraq	260	138	183	162	189
Iran	8 511	9 193	10 731	12 482	10 607
Ireland	1 206	1 237	904	1 258	1 369
Iceland	103	93	43	82	65
Spain	3 433	3 693	3 725	4 442	4 468
Italy	14 596	18 823	15 609	14 924	12 724
Yar	46	46	43	75	54
Cambodia	28	19	4	21	20

	2014	2015	2016	2017	2018
Cameroon	28	48	81	54	22
Canada	4 628	5 210	4 258	6 865	6 821
Qatar	315	295	360	243	270
Kenya	67	179	67	104	93
Cyprus	143	223	165	145	282
DPRK	94	34	67	51	25
China	228 617	111 706	117 465	94 817	51 418
Colombia	153	184	135	187	575
Cuba	350	350	220	246	152
Kuwait	78	101	124	187	180
Laos	63	39	22	26	52
Latvia	3 345	3 452	2 693	3 503	4 117
Lesotho	3	5	4	13	16
Lebanon	597	543	544	565	503
Libya	72	77	39	62	42
Lithuania	7 793	6 413	4 815	6 027	5 941
Liechtenstein	41	27	7	21	11
Luxembourg	119	128	87	125	162
Madagascar	7	12	5	12	10
Macedonia	189	158	159	185	173
Malaysia	2 659	3 566	4 354	5 245	7 571
Malta	79	62	68	128	146
Morocco	137	143	147	174	184
Mexico	232	324	248	673	714
Monaco	26	8	9	59	4
Mongolia	10 622	15 941	17 506	20 687	22 104
Nepal	126	126	137	155	156
Niger	3	1	2	10	11
Nigeria	303	213	138	149	202
Netherlands	8 269	10 021	9 367	8 938	6 884
new Zealand	621	630	486	735	954
Norway	756	932	1 224	1 180	1 375
UAE	910	1 320	1 493	3 503	5 253
Oman	135	155	106	216	204
Pakistan	1 583	1 492	1 541	1 472	1 499
Palestine	125	159	148	204	124
Panama	12	17	28	15	6
Peru	133	141	127	138	62
Poland	9 229	8 612	7 037	13 565	15 739
Portugal	748	1 037	717	1 207	1 321
Reunion	65	62	29	51	33
Christmas Island	-	46	33	33	
Rwanda	7	30	14	10	15
Romania	2 014	1 875	1 738	2 168	1 840
Saudi Arabia	314	500	439	764	819
Saint Lucia	1	3	2	8	2
Singapore	735	812	1 026	1 405	1 698
Syria	294	269	230	569	295
Slovakia	1 440	1 333	1 150	2 724	1 942
Slovenia	838	792	635	933	856
Somalia	7	8	8	19	35
Sudan	21	65	52	85	67
Suriname	9	1	9	7	9
USA	25 824	29 124	26 402	29 632	31 371
Taiwan	523	493	606	860	911
Thailand	907	993	1 180	2 158	1 897
Tunisia	107	146	82	87	88
Turkey	104 986	106 301	89 611	98 840	99 351
Uganda	54	20	40	36	38
Philippines	1 230	1 426	975	863	1 011
Finland	1 403	1 661	1 560	2 354	1 905
France	10 935	11 464	11 678	13 432	12 620
Croatia	1 170	988	818	1 074	1 373
Czechia	3 725	3 247	2 901	5 202	4 348
Chile	90	104	84	270	225
Switzerland	2 246	2 160	2 680	3 906	3 371
Sweden	1 837	1 955	2 070	2 493	2 347
sri lanka	142	189	190	134	187
Estonia	880	1 004	980	1 439	1 405
Ethiopia	9	20	26	24	28
SA	1 185	1 267	812	767	822
South Korea	20 445	22 046	22 276	30 582	35 136
Jamaica	28	24	17	16	22
Japan	6 379	6 450	5 892	8 682	8 257
other state	17 575	18 401	18 068	22 868	24 796

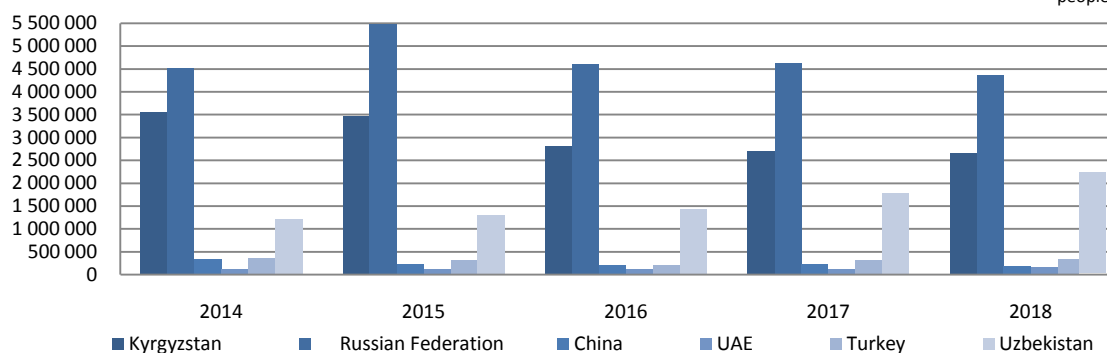
2.5 Number of visitors for outbound tourism

people

	2014	2015	2016	2017	2018
Total	10 449 972	11 302 476	9 755 593	10 260 813	10 646 241
including:					
CIS country	9 375 785	10 356 151	8 958 939	9 257 951	9 549 292
Azerbaijan	22 793	20 113	23 066	28 396	27 692
Armenia	1 269	1 622	1 700	3 403	3 086
Belarus	22 150	28 499	23 387	26 586	34 190
Kyrgyzstan	3 557 520	3 478 329	2 805 759	2 712 414	2 651 220
Republic of Moldova	1	4	-	-	-
Russian Federation	4 519 534	5 474 447	4 613 008	4 643 158	4 362 746
Tajikistan	5 630	5 873	5 963	6 035	6 627
Turkmenistan	11 462	8 568	7 918	3 838	3 893
Uzbekistan	1 206 772	1 311 223	1 432 050	1 779 431	2 392 582
Ukraine	28 654	27 473	46 088	54 690	67 256
countries outside the CIS	1 074 187	946 325	796 654	1 002 862	1 096 949
Australia	95	22	4	3	6
Austria	8 510	7 665	2 257	85	45
Afghanistan	146	171	212	413	285
Bulgaria	3370	4 212	2 522	1 505	-
United Kingdom	21 694	18 006	11 945	13 825	14 213
Hungary	129	29	40	3 957	7 985
Germany	48 536	46 380	45 893	49 826	56 174
Greece	2 198	2 822	2 668	2 246	2 458
Georgia	18 584	23 883	33 018	39 364	38 986
Hong Kong	8 730	6 776	6 036	6 003	7 055
Egypt	3 925	7 954	5 045	55 332	119 616
Israel	63	41	21	54	32
India	17 055	14 219	12 629	16 038	15 481
Iraq	2	1	1	2	1
Iran	898	1 850	3 244	3 643	1 833
Spain	1 150	219	92	104	94
Italy	252	244	211	306	212
Cyprus	13	34	35	55	31
DPRK	25	5	-	20	3
China	336 736	230 927	217 895	226 515	189 881
Latvia	21	60	7	33	3 838
Lithuania	26	28	44	16	2 356
Malaysia	15 275	12 911	11 097	12 998	12 314
Mongolia	203	27	43	31	136
Netherlands	34 754	32 213	28 238	26 763	3 252
Norway	-	1	1	0	-
UAE	112 211	117 628	117 607	116 951	161 237
Pakistan	9	2	26	41	97
Poland	49	2	177	5 283	11 083
Romania	81	8	17	68	46
Saudi Arabia	69	3 932	2 591	2 475	2 831
Slovakia	10	2	2	1	5
USA	35	23	13	39	55
Taiwan	1	1	2	11	-
Thailand	52 445	44 368	38 542	47 191	47 122
Trinidad and Tobago	5	5	4	3	13
Tuvalu	2	4	3	3	17
Tunisia	44	46	10	35	424
Turkey	351 121	317 990	207 811	318 928	336 023
Finland	418	213	32	664	757
France	526	6 672	5 777	8 603	6 876
Croatia	16	12	7	1	240
Czechia	5 848	2 938	133	97	185
Switzerland	356	337	437	274	237
Sweden	1	2	11	-	3
Estonia	4	35	-	-	2
South Korea	20 715	26 686	30 073	39 131	46 899
Japan	9	39	83	29	51
other state	7 822	14 680	10 098	3 897	6 459

Number of visitors for outbound tourism

people



3. Information on the tourist flow of the country

3.1 Number of visitors served by type of tourism in the Republic of Kazakhstan for 2018

	thousand people		
	Outbound	Inbound	Domestic tourism
Total	10 646,2 ¹⁾	8 789,3 ¹⁾	5 864,7
of them			
places of accommodation ²⁾	-	830,9	4 695,9
health resort organizations ³⁾	-	2,2	296,9
protected areas ⁴⁾	-	364,9	871,9

¹⁾ Data of the Border Service of the National Security Committee of the Republic of Kazakhstan.

²⁾ The data of the nationwide statistical observation on form 2-tourism "Report on the activities of placements".

³⁾ The specified data of nation-wide statistical observation according to the form 1-sanatorium "Report on sanatorium-resort activity".

⁴⁾ Evaluation according to the departmental statistical observation of the Committee for Forestry and Fauna of the Ministry of Agriculture of the Republic of Kazakhstan on the form 1 of the PA "Accounting for specially protected natural territories".

3.2 Number of served visitors by regions and resort areas of the Republic of Kazakhstan

	people			
	Total Visitors	Including		
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾
2014				
Republic of Kazakhstan	5 170 673	3 804 447	319 843	1 046 383
Akmola region	953 726	251 941	59 172	642 613
of them				
Shchuchinsk-Borovskaya resort area	792 428	118 271	58 513	615 644
Zerenda resort area	12 792	12 792	-	-
Aktobe region	89 514	85 017	4 497	-
Almaty region	352 022	196 718	14 890	140 414
of them				
Almaty resort area	203 350	66 116	1 150	136 084
Atyrau region	195 338	189 165	5 791	382
West Kazakhstan region	81 579	72 930	8 649	-
Jambyl region	107 179	97 076	10 103	-
Karaganda region	299 570	260 918	17 263	21 389
of them				
Karkarala resort area	44 952	23 876	-	21 076
Coastal zone of lake Balkhash	39 477	37 703	1 774	-
Kostanay region	203 112	186 217	16 668	227
of them				
Kostanay resort area	14 663	5 863	8 800	-
Kyzylorda region	62 946	41 487	21 459	-
Mangystau region	175 322	174 486	836	-
of them				
resort area Kenderli	9 682	9 682	-	-
South-Kazakhstan region	243 743	133 306	91 805	18 632
of them				
Saryagash resort area	38 447	2 501	35 946	-
Pavlodar region	257 139	105 544	11 838	139 757
of them				
Bayanaul resort area	155 090	20 490	-	134 600
North Kazakhstan region	66 962	64 523	2 439	-
East Kazakhstan region	546 811	453 063	10 779	82 969
of them				
Altai resort area	18 497	13 221	5 276	-
Alakol resort area	171 589	92 261	238	79 090
Bukhtarma resort area	49 763	49 294	-	469
Ulan resort area	8 761	8 761	-	-
Nur-Sultan city	732 615	730 813	1 802	-
Almaty city	803 095	761 243	41 852	-
of them				
Ski resort "Shymbulak"	13 509	3 483	10 026	-

	Total Visitors	Including		
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾
2015				
Republic of Kazakhstan	5 177 523	3 802 225	304 938	1 070 360
Akmola region	936 921	226 190	34 681	676 050
of them				
Shchuchinsk-Borovskaya resort area	775 516	109 700	34 201	631 615
Zerenda resort area	51 801	13 322		38 479
Aktobe region	87 699	83 589	4 110	
Almaty region	448 575	264 819	33 878	149 878
of them				
Almaty resort area	258 904	111 321	1 803	145 780
Atyrau region	245 362	211 756	5 678	27 928
West Kazakhstan region	102 003	94 461	7 542	-
Jambyl region	105 255	93 669	11 586	-
Karaganda region	301 844	258 915	20 668	22 261
of them				
Karkarala resort area	61 991	40 060	-	21 931
Coastal zone of lake Balkhash	35 287	33 321	1 966	-
Kostanay region	176 928	161 259	15 483	186
of them				
Kostanay resort area	13 917	5 717	8 200	-
Kyzylorda region	59 743	39 373	20 331	39
Mangystau region	176 880	176 068	812	-
of them				
resort area Kenderli	14 834	14 834	-	-
South-Kazakhstan region	252 635	144 560	90 844	17 231
of them				
Saryagash resort area	35 752	1 985	33 767	-
Pavlodar region	245 536	110 456	10 643	124 437
of them				
Bayanaul resort area	145 385	25 551	-	119 834
North Kazakhstan region	70 594	68 213	2 381	-
East Kazakhstan region	485 937	424 336	9 251	52 350
of them				
Altai resort area	28 521	25 250	3 271	-
Alakol resort area	138 426	89 890	200	48 336
Bukhtarma resort area	44 776	44 177	-	599
Ulan resort area	7 176	7 176	-	-
Nur-Sultan city	724 367	722 832	1 535	-
Almaty city	757 244	721 729	35 515	-
of them				
Ski resort "Shymbulak"	19 749	7 702	12 047	-
2016				
Republic of Kazakhstan	5 732 493	4 217 782	322 938	1 191 773
Akmola region	1 048 662	300 439	37 486	710 737
of them				
Shchuchinsk-Borovskaya resort area	819 034	137 297	37 196	644 541
Zerenda resort area	106 478	52 341	-	54 137
Aktobe region	88 824	84 744	3 787	293
Almaty region	614 056	435 239	19 008	159 809
of them				
Almaty resort area	392 258	236 756	1 501	154 001
Atyrau region	244 647	200 003	5 363	39 281
West Kazakhstan region	95 198	86 868	8 330	

	Total Visitors	Including		
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾
Karaganda region	293 611	241 260	20 396	31 955
of them				
Karkarala resort area	57 082	25 761	-	31 321
Coastal zone of lake Balkhash	34 153	33 026	1 127	-
Kostanay region	170 579	146 590	23 548	441
of them				
Kostanay resort area	18 260	3 260	15 000	-
Kyzylorda region	73 797	49 485	24 237	75
Mangystau region	193 438	192 081	1 326	31
of them				
resort area Kenderli	18 549	18 518	-	31
South-Kazakhstan region	312 926	198 515	93 003	21 408
of them				
Saryagash resort area	46 702	5 187	41 515	-
Pavlodar region	281 549	114 057	11 135	156 357
of them				
Bayanaul resort area	180 619	26 841	-	153 778
North Kazakhstan region	93 877	91 016	2 861	-
East Kazakhstan region	541 419	460 878	9 155	71 386
of them				
Altai resort area	41 305	39 672	1 633	-
Alakol resort area	163 513	97 277	500	65 736
Bukhtarma resort area	45 304	44 700	-	604
Ulan resort area	6 911	6 911	-	-
Nur-Sultan city	734 732	732 764	1 968	-
Almaty city	841 430	793 067	48 363	-
of them				
Ski resort "Shymbulak"	25 709	3 335	22 374	-

¹⁾ Data of the nationwide statistical observation on form 2-tourism "Report on the activities of placements".

²⁾ The data of the nationwide statistical observation according to the form 1-health "Report on the network, personnel and activities in health care organizations" for 2012-2013, the updated data of the nationwide statistical observation according to the form 1 sanatorium "Report on sanatorium-resort activity" for 2014-2016.

³⁾ The data of departmental statistical monitoring of the Committee for Forestry and Fauna of the Ministry of Agriculture of the Republic of Kazakhstan on form 1 of the PA "Accounting for specially protected natural areas".

3.3 Number of served visitors by regions and resort areas of the Republic of Kazakhstan for 2017-2018

	Number of entry and internal visitors	Including			Number of "self-organized" entrance and internal visitors (estimate) ⁴⁾
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
Republic of Kazakhstan	6 839 433	5 279 406	298 085	1 261 942	3 947 962
Akmola region	1 122 835	341 399	36 581	744 855	560 720
of them					
Shchuchinsk-Borovskaya resort area	860 479	150 481	36 491	673 507	207 585
Zerenda resort area	95 503	48 085	-	47 418	105 806
Aktobe region	105 249	100 450	4 546	253	251 067
Almaty region	911 581	703 663	10 516	197 402	257 567
of them					
Almaty resort area	614 624	426 342	854	187 428	32 285
Atyrau region	211 553	184 353	4 798	22 402	111 251
West Kazakhstan region	120 537	112 321	8 216	-	103 322
Jambyl region	116 523	103 912	12 611	-	233 117
Karaganda region	345 363	292 509	19 649	33 205	231 437
Of them					
Karkarala resort area	82 140	49 628	-	32 512	14 751
Coastal zone of lake Balkhash	39 945	37 238	2 707	-	86 202
Kostanay region	212 690	192 174	19 992	524	160 406
Of them					
Kostanay resort area	17 668	6 369	11 299	-	2 896
Kyzylorda region	82 180	59 192	22 988	-	148 383
Mangystau region	207 378	205 904	1 364	110	101 929
Of them					
resort area Kenderli	19 205	19 095	-	110	21
South-Kazakhstan region	375 548	269 974	79 887	25 687	441 321
of them					
Saryagash resort area	53 911	7 447	46 464	-	33 146
Pavlodar region	307 208	147 485	12 196	147 527	105 766
Of them					
Bayanaul resort area	176 430	30 753	-	145 677	4 387
North Kazakhstan region	124 067	120 847	3 220		64 414
East Kazakhstan region	590 913	486 157	14 779	89 977	287 515
of them					
Altai resort area	51 762	44 703	7 059	-	4 634
Alakol resort area	135 698	79 192	570	55 936	953
Bukhtarma resort area	64 208	63 376	-	832	6 135
The resort area of Katon-Karagay	12 894	12 894	-	-	1 292
Ulan resort area	34 041	842	687	32 512	525
Nur-Sultan city	989 205	989 205	-	-	519 941
Almaty city	1 016 603	969 861	46 742	-	369 806
Of them					
Ski resort "Shymbulak"	27 062	3 095	23 967	-	31 958
2018					
Republic of Kazakhstan	7 062 769	5 526 864	299 091	1 236 814	4 851 381
Akmola region	1 070 323	338 698	38 188	693 437	748 618
of them					
Shchuchinsk-Borovskaya resort area	813 080	156 647	37 888	618 545	348 577
Zerenda resort area	99 717	44 985	-	54 732	122 746
Aktobe region	128 516	124 401	3 898	217	323 774
Almaty region	1 106 545	809 794	10 034	286 717	462 762
of them					
Almaty resort area	793 234	519 797	965	272 472	132 791
Atyrau region	216 056	209 060	5 696	1 300	125 176
West Kazakhstan region	108 576	100 686	7 890	-	138 937
Jambyl region	131 930	120 936	10 994	-	284 510
Karaganda region	336 339	280 699	19 641	35 999	267 651
Of them					
Karkarala resort area	58 565	23 818	-	34 747	15 725

	Number of entry and internal visitors	Including			Number of "self-organized" entrance and internal visitors (estimate) ⁴⁾
		staying in local accommodation ¹⁾	having a rest in the sanatorium organizations ²⁾	visiting specially protected natural areas ³⁾	
Coastal zone of lake Balkhash	40 977	39 226	1 751	-	57 051
Kostanay region	230 159	213 253	16 275	631	189 125
Of them					
Kostanay resort area	20 428	5 668	14 760	-	2 351
Kyzylorda region	87 955	63 516	24 379	60	139 032
Mangystau region	242 009	240 798	1 006	205	165 158
Of them					
resort area Kenderli	17 791	17 586	-	205	2 000
Pavlodar region	290 084	150 537	15 556	123 991	142 169
Of them					
Bayanaul resort area	154 238	32 342	-	121 896	11 467
North Kazakhstan region	129 894	126 740	3 154		96 772
Of them					
Imantau-Shalkar resort area	7 721	7 721	-	-	949
Turkistan region	270 354	152 124	85 009	33 221	249 035
of them					
Saryagash resort area	60 547	9 492	51 055	-	37 473
East Kazakhstan region	641 654	565 030	15 588	61 036	346 562
of them					
Altai resort area	81 907	74 457	7 450	-	26 066
Alakol resort area	151 724	95 538	250	55 936	68 722
Bukhtarma resort area	65 410	64 481	-	929	8 883
Ulan resort area	16 364	16 364	-	-	4 298
The resort area of Katon-Karagay	5 260	717	671	3872	3 324
Nur-Sultan city	767 587	767 587	-	-	622 727
Almaty city	1 120 991	1 084 991	36 000	-	375 072
Of them					
Ski resort "Shymbulak"	28 393	2 770	25 623	-	4 016
Shymkent city	183 797	178 014	5 783	-	174 301

¹⁾ The data of the nationwide statistical observation on form 2-tourism "Report on the activities of placements".

²⁾ The specified data of nation-wide statistical observation in the form of 1-sanatorium "Report on sanatorium-resort activity".

³⁾ The data of departmental statistical monitoring of the Committee for Forestry and Fauna of the Ministry of Agriculture of the Republic of Kazakhstan in form 1 of the PA "Accounting for specially protected natural areas." Visitors to PAs include visitors, who may be self-organized tourists, and may already be taken into account in accommodation sites and sanatoriums, including day visitors..

⁴⁾ The data are calculated on the basis of data from sample household surveys (Form H-050 "Travel Questionnaire Questionnaire Form") and entry visitors (Form H-060 "Visitor Survey Questionnaire Form"). Visitors who stayed in "free" places of accommodation (country house, rented apartment, with relatives, etc.) are taken into account.

3.4 Number of fish farm visitors in the Republic of Kazakhstan *

	The number of realized vouchers for fish catch, pieces	Cost of realized vouchers for fish catch, thousand tenge
2014		
Republic of Kazakhstan	90 505	61 939,0
Akmola region	11 848	3 839,0
Aktobe region	4 933	9 540,0
Almaty region	8 197	6 123,0
West Kazakhstan region	1 501	2 747,0
Jambyl region	4 503	1 712,0
Karaganda region	22 371	9 787,0
Kostanay region	24 313	16 678,0
Kyzylorda region	37	32,0
Mangystau region	142	387,0
South Kazakhstan region	4 955	4 921,0
Pavlodar region	150	140,0
North Kazakhstan region	6 331	4 753,0
East Kazakhstan region	1 224	1 281,0
2015		
Republic of Kazakhstan	103 129	77 201,9
Akmola region	15 731	5 668,6

	The number of realized vouchers for fish catch, pieces	Cost of realized vouchers for fish catch, thousand tenge
Aktobe region	6 985	13 672,6
Almaty region	8 037	12 024,5
West Kazakhstan region	1 688	3 086,0
Jambyl region	4 657	2 440,9
Karaganda region	30 589	14 305,1
Kostanay region	20 055	13 225,0
Kyzylorda region	10	13,0
Mangystau region	179	410,5
South Kazakhstan region	6 260	6 389,0
Pavlodar region	100	100,0
North Kazakhstan region	7 078	4 329,2
East Kazakhstan region	1 760	1 537,5
2016		
Republic of Kazakhstan	97 018	89 874,4
Akmola region	15 867	6 439,0
Aktobe region	5 026	11 807,6
Almaty region	7 770	18 723,8
West Kazakhstan region	1 716	3 432,0
Jambyl region	5 430	4 706,3
Karaganda region	35 614	17 759,8
Kostanay region	9 719	13 419,0
Kyzylorda region	12	14,4
Mangystau region	74	146,7
South Kazakhstan region	6 117	6 117,0
North Kazakhstan region	7 240	5 363,7
East Kazakhstan region	2 433	1 945,1
2017		
Republic of Kazakhstan	103 838	102 219,8
Akmola region	17 742	7 193,5
Aktobe region	4 046	9 877,9
Almaty region	5 871	21 070,0
West Kazakhstan region	1 943	3 249,5
Jambyl region	6 208	5 199,0
Karaganda region	30 376	17 134,8
Kostanay region	16 311	8 041,3
Kyzylorda region	13	15,6
Mangystau region	30	189,0
South Kazakhstan region	9 799	14 044,5
Pavlodar region	50	40,0
North Kazakhstan region	8 165	13 091,4
East Kazakhstan region	3 284	3 073,3
2018		
Republic of Kazakhstan	126 676	148 502,1
Akmola region	27 497	13 845,9
Aktobe region	5 329	12 737,7
Almaty region	11 189	37 371,5
West Kazakhstan region	2 476	5 645,0
Jambyl region	5 402	4 721,0
Karaganda region	32 479	22 627,3
Kostanay region	14 092	8 372,1
Kyzylorda region	10	12,0
Mangystau region	17	95,0
Pavlodar region	2 656	1 439,6
North Kazakhstan region	10 395	17 591,2
Turkistan region	12 279	18 056,0
East Kazakhstan region	2 855	5 987,8

* The data is formed by the number of realized vouchers on the basis of the statistical form of 1-fish "On Fisheries and Aquaculture"

4. Main indicators

4.1 Key performance indicators of placements

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Number of placements, units	1 149	1 235	1 494	1 642	1 526	1 678	2 056	2 338	2 754	2 987	3 322
Served by visitors	2 576 195	2 306 084	2 548 868	2 845 832	3 026 227	3 307 752	3 804 447	3 802 225	4 217 782	5 279 406	5 526 864
among them											
nonresidents	580 700	513 580	594 161	584 303	519 222	586 038	679 018	692 213	722 515	891 911	830 922
residents	1 995 495	1 792 504	1 954 707	2 261 529	2 507 005	2 721 714	3 125 429	3 110 012	3 495 267	4 387 495	4 695 942
Number of rooms, units	29 504	30 858	34 353	37 368	37 786	41 197	49 128	53 126	60 427	65 791	71 858
from them:											
luxury class	3 999*	5 523	6 076	6 670	6 786	6 813	7 457	7 655	8 326	9 218	9 856
One-time capacity, beds	64 377	68 857	76 053	81 015	83 103	92 053	109 094	118 355	138 062	152 601	168 603
Bed-days provided	5 150 080	4 980 999	5 629 201	7 085 020	7 560 134	7 186 444	7 165 232	6 925 106	7 582 785	9 544 646	9 602 762
The occupancy rate of bed-places hotels in the percent	31,6*	25,6*	26,1	30,5	32,9	27,4	23,1	22,8	22,7	25,0	23,2
Average cost of a bed-day, tenge	5 888*	4 742	4 478	4 779	4 798	5 149	5 275	5 054	4 979	5 385	7 990
Balance of services provided by											
placements, min. tenge	37 138,0	37 440,6	45 245,8	47 836,9	53 486,4	59 714,2	72 401,9	72 597,2	82 853,4	108 359,8	103 948,3

* Data on legal entities, excluding the activities of individual entrepreneurs.

5. Accommodation places

A visitor is a traveler who travels to a main destination outside his usual environment for less than a year for any purpose (business trip, vacation, or other personal purpose).

Visitors are divided into tourists (overnight visitors) and day visitors (sightseers).

Tourist (overnight visitor) - an individual visiting the country (place) of temporary stay for a period of twenty-four hours to one year and carrying out at least one night in it (in it) in recreational, educational, professional business, sports, religious and other purposes without engaging in paid activities.

One-day visitor (sightseer) - a visitor visiting tourist resources for educational purposes in the country (place) of a temporary stay of not more than twenty-four hours.

Inbound tourism is a trip within the Republic of Kazakhstan of persons who do not reside permanently on its territory.

Domestic tourism is a trip within the Republic of Kazakhstan of citizens of the Republic of Kazakhstan and persons permanently residing on its territory.

Locations - hotels, motels, campgrounds, tourist bases, guest houses, holiday homes, guest houses, and other buildings and facilities used to accommodate tourists and their services.

The hotel is a place of accommodation that has a number of rooms, a reception service, and other services that provide the provision of hotel services..

Personal goals include travel and rest, visiting friends and relatives, education and training, medical and recreational procedures, religion (pilgrimage), shopping, transit, and other purposes.

Business and professional goals are the activities of self-employed persons and employees if it does not show evidence of explicit or implied employment relationships with a resident manufacturer in a visited country or place, investors, businessmen, and so on. This category also includes:

- participation in meetings, conferences or congresses, trade fairs and exhibitions;
- lecturing, performance with concerts, performances and spectacle;
- advertising, buying, selling or buying goods and services on behalf of non-resident producers (visited country or place);
- participation in missions of foreign governments as diplomats, military personnel or employees of international organizations, except when they are on a long-term business trip in the visited country;
- participation in the missions of non-governmental organizations;
- participation in scientific applied or fundamental research;
- drawing up tourist travel programs, concluding contracts for the provision of accommodation and transport services, working as guides or other tourism workers in the interests of non-resident agencies (visited country or place);
- participation in professional sports events;
- attendance of formal or informal on-the-job training courses;
- work as part of the crew (team) on private means of transport (corporate aircraft, yacht), and so on.

The one-time capacity is determined by the number of fixed beds in all rooms. Temporary (additional) places and places in rooms that are constantly occupied not for their intended purpose are not included.

The provision of bed-days (overnight stays) by places of accommodation reflects the used number of permanent places, including room and place reservations, and is determined on the basis of the register of residents.

The average cost of a bed-day is the ratio of the total amount of income from the provision of a bed-day to the number of bed-days at the accommodation sites (including VAT).

The number of handed over numbers reflects the number of numbers that were surrendered during the reporting period.

5.1 Distribution of placements by ownership in 2018

	Total	Including			units
		state ownership	private property	foreign property	
Republic of Kazakhstan	3 322	77	3 204		41
Akmola region	287	11	x		x
Aktobe region	102	x	x		-
Almaty region	519	x	507		x
Atyrau region	91	-	86		5
West Kazakhstan region	74	-	x		x
Jambyl region	178	-	178		x
Karaganda region	253	9	240		4
Kostanay region	139	3	x		x
Kyzylorda region	98	-	98		-
Mangystau region	82	x	79		x
Pavlodar region	97	x	93		x
North Kazakhstan region	112	x	x		x
Turkistan region	148	3	145		-
East Kazakhstan region	537	22	507		8
Nur-Sultan city	213	x	207		x
Almaty city	286	4	x		x
Shymkent city	106	-	x		x

5.2 Distribution of placements by category for 2018

	5 star rating	4 star rating	3 star rating	2 star rating	1 star rating	Hotel no categories	units
							Other placements
Republic of Kazakhstan	23	79	120	24	14	1 753	1 309
Akmola region	x	7	13	8	x	129	128
Aktobe region	-	x	3	x	x	55	x
Almaty region	-	x	x	-	-	198	314
Atyrau region	x	x	x	-	x	57	8
West Kazakhstan region	-	3	x	x	x	x	38
Jambyl region	x	4	4	-	x	154	13
Karaganda region	-	7	7	4	4	128	103
Kostanay region	-	x	x	-	-	x	x
Kyzylorda region	x	-	2	-	x	80	x
Mangystau region	4	x	10	x	-	x	20
Pavlodar region	-	-	6	x	x	48	40
North Kazakhstan region	-	-	4	-	-	51	57
Turkistan region	-	-	-	-	-	107	41
East Kazakhstan region	x	x	x	x	1	x	355
Nur-Sultan city	5	x	24	x	-	138	23
Almaty city	x	x	18	-	-	177	68
Shymkent city	x	x	-	-	-	82	20

5.3 Key performance indicators of placements by category for 2018

	Total	Including						
		5 star rating	4 star rating	3 star rating	2 star rating	1 star rating	Hotel no categories	Other placements
Number of placements, units	3 322	23	79	120	24	14	1 753	1 309
Number of rooms, units	71 858	3 777	5 532	6 137	934	598	31 624	23 256
of them:								
apartment	1 336	274	458	x	x	3	132	-
luxury class	9 856	1 182	958	740	207	61	4 757	1 951
standard rooms	47 516	2 268	3 987	4 714	689	470	23 633	11 755
no amenities	12 086	-	x	x	25	64	2 826	9 111
One-time bed capacity	168 603	5 827	8 557	9 562	1 629	1 078	60 882	81 068
Occupancy rate of hotel beds, in percent	23,2	33,8	27,5	27,4	17,8	20,0	20,7	-
Provided by bed-day, bed-day	9 602 762	719 097	844 349	906 499	89 407	74 017	3 841 026	3 128 367
Number of handed over numbers	5 145 868	572 965	637 007	702 376	54 606	45 211	2 207 335	926 368
Average cost of bed-days, tenge	7 990	34 934	19 872	12 892	9 375	6 134	7 410	5 365

5.4 Number of served visitors in placements by category

	2014	2015	2016	2017	2018	people
Total visitors						
Total	3 804 447	3 802 225	4 217 782	5 279 406	5 526 864	
including:						
5 star rating	520 149	514 726	613 808	702 172	617 237	
4 star rating	424 379	394 621	491 944	589 148	521 530	
3 star rating	524 417	552 834	562 304	601 667	529 394	
2 star rating	70 484	75 833	76 538	67 473	61 564	
1 star rating	52 765	48 360	38 005	63 618	45 999	
no categories	1 713 362	1 665 553	1 638 957	2 084 017	2 436 543	
other locations	498 891	550 298	796 226	1 171 311	1 314 597	
Nonresidents						
Total	679 018	692 213	722 515	891 911	830 922	
including:						
5 star rating	251 424	263 372	293 101	365 131	314 793	
4 star rating	134 641	140 571	149 831	174 584	144 910	
3 star rating	157 965	149 955	131 078	158 233	127 535	
2 star rating	4 145	9 333	3 864	2 911	3 180	
1 star rating	2 540	3 448	2 048	2 000	1 904	
no categories	123 891	119 669	131 909	171 432	209 635	
other locations	4 412	5 865	10 684	17 620	28 965	
Residents						
Total	3 125 429	3 110 012	3 495 267	4 387 495	4 695 942	
including:						
5 star rating	268 725	251 354	320 707	337 041	302 444	
4 star rating	289 738	254 050	342 113	414 564	376 620	
3 star rating	366 452	402 879	431 226	443 434	401 859	
2 star rating	66 339	66 500	72 674	64 562	58 384	
1 star rating	50 225	44 912	35 957	61 618	44 095	
no categories	1 589 471	1 545 884	1 507 048	1 912 585	2 226 908	
other locations	494 479	544 433	785 542	1 153 691	1 285 632	

5.5 Visitors served by purpose of travel

	2014	2015	2016	2017	2018
		Total visitors			people
Total	3 804 447	3 802 225	4 217 782	5 279 406	5 526 864
including:					
personal	1 683 734	1 737 069	1 972 662	2 666 196	3 059 755
business and professional	2 120 713	2 065 156	2 245 120	2 613 210	2 467 109
		Residents			
Total	3 125 429	3 110 012	3 495 267	4 387 495	4 695 942
including:					
personal	1 574 649	1 610 467	1 859 736	2 515 495	2 853 202
business and professional	1 550 780	1 499 545	1 635 531	1 872 000	1 842 740
		Nonresidents			
Total	679 018	692 213	722 515	891 911	830 922
including:					
personal	109 085	126 602	112 926	150 701	206 553
business and professional	569 933	565 611	609 589	741 210	624 369

5.6 Distribution of visitors by purpose of travel in places of accommodation

	Total	personal	business and professional
		Including	
			people
2014			
Republic of Kazakhstan	3 804 447	1 683 734	2 120 713
Akmola region	251 941	143 985	107 956
Aktobe region	85 017	30 129	54 888
Almaty region	196 718	124 680	72 038
Atyrau region	189 165	5 313	183 852
West Kazakhstan region	72 930	21 163	51 767
Jambyl region	97 076	47 161	49 915
Karaganda region	260 918	124 032	136 886
Kostanay region	186 217	112 280	73 937
Kyzylorda region	41 487	5 926	35 561
Mangystau region	174 486	26 032	148 454
Pavlodar region	105 544	58 812	46 732
North Kazakhstan region	64 523	25 277	39 246
Turkistan region	62 755	48 331	14 424
East Kazakhstan region	453 063	275 952	177 111
Nur-Sultan city	730 813	336 696	394 117
Almaty city	761 243	288 109	473 134
Shymkent city	70 551	9 856	60 695
2015			
Republic of Kazakhstan	3 802 225	1 737 069	2 065 156
Akmola region	226 190	146 756	79 434
Aktobe region	83 589	31 174	52 415
Almaty region	264 819	203 324	61 495
Atyrau region	211 756	27 453	184 303
West Kazakhstan region	94 461	46 006	48 455
Jambyl region	93 669	48 788	44 881
Karaganda region	258 915	145 075	113 840
Kostanay region	161 259	97 270	63 989
Kyzylorda region	39 373	10 588	28 785
Mangystau region	176 068	30 679	145 389
Pavlodar region	110 456	52 143	58 313
North Kazakhstan region	68 213	26 745	41 468
Turkistan region	69 402	56 250	13 152
East Kazakhstan region	424 336	253 667	170 669
Nur-Sultan city	722 832	312 842	409 990
Almaty city	721 729	231 833	489 896
Shymkent city	75 158	16 476	58 682
2016			
Republic of Kazakhstan	4 217 782	1 972 662	2 245 120
Akmola region	300 439	205 914	94 525
Aktobe region	84 744	31 421	53 323
Almaty region	435 239	366 348	68 891
Atyrau region	200 003	13 267	186 736
West Kazakhstan region	86 868	40 307	46 561
Jambyl region	90 776	50 906	39 870
Karaganda region	241 260	128 831	112 429
Kostanay region	146 590	91 758	54 832
Kyzylorda region	49 485	13 236	36 249
Mangystau region	192 081	62 514	129 567
Pavlodar region	114 057	73 268	40 789
North Kazakhstan region	91 016	44 314	46 702
Turkistan region	94 410	73 096	21 314
East Kazakhstan region	460 878	273 534	187 344
Nur-Sultan city	732 764	241 495	491 269
Almaty city	793 067	225 075	567 992
Shymkent city	104 105	37 378	66 727
2017			
Republic of Kazakhstan	5 279 406	2 666 196	2 613 210
Akmola region	341 399	226 557	114 842
Aktobe region	100 450	48 954	51 496
Almaty region	703 663	621 521	82 142

	Total	Including	
		personal	business and professional
Atyrau region	184 353	9 630	174 723
West Kazakhstan region	112 321	35 592	76 729
Jambyl region	103 912	61 992	41 920
Karaganda region	292 509	166 962	125 547
Kostanay region	192 174	132 835	59 339
Kyzylorda region	59 192	15 213	43 979
Mangystau region	205 904	75 758	130 146
Pavlodar region	147 485	78 045	69 440
North Kazakhstan region	120 847	63 316	57 531
Turkistan region	131 994	103 677	28 317
East Kazakhstan region	486 157	318 305	167 852
Nur-Sultan city	989 205	353 087	636 118
Almaty city	969 861	307 167	662 694
Shymkent city	137 980	47 585	90 395
2018			
Republic of Kazakhstan	5 526 864	3 059 755	2 467 109
Akmola region	338 698	244 719	93 979
Aktobe region	124 401	67 702	56 699
Almaty region	809 794	731 149	78 645
Atyrau region	209 060	x	x
West Kazakhstan region	100 686	x	x
Jambyl region	120 936	71 736	49 200
Karaganda region	280 699	141 621	139 078
Kostanay region	213 253	150 566	62 687
Kyzylorda region	63 516	x	x
Mangystau region	240 798	68 567	172 231
Pavlodar region	150 537	71 756	68 211
North Kazakhstan region	126 740	65 222	61 518
Turkistan region	152 124	116 518	35 606
East Kazakhstan region	565 030	386 765	178 265
Nur-Sultan city	767 587	363 086	404 501
Almaty city	1 084 991	411 919	673 072
Shymkent city	178 014	84 461	93 553

5.7 Distribution of non-resident visitors by purpose of travel in places of accommodation for 2018

people

	Total	Including	
		personal	business and professional
Republic of Kazakhstan	830 922	206 553	624 369
Akmola region	13 747	11 030	2 717
Aktobe region	12 251	3 322	8 929
Almaty region	3 958	2 744	1 214
Atyrau region	67 146	x	x
West Kazakhstan region	20 937	2 393	18 544
Jambyl region	3 940	2 239	1 701
Karaganda region	19 804	4 987	14 817
Kostanay region	20 408	13 142	7 266
Kyzylorda region	3 396	x	x
Mangystau region	28 720	2 095	26 625
Pavlodar region	10 570	x	x
North Kazakhstan region	11 466	6 353	5 113
Turkistan region	6 847	x	x
East Kazakhstan region	28 846	10 765	18 081
Nur-Sultan city	191 681	59 376	132 305
Almaty city	365 137	71 605	293 532
Shymkent city	22 068	6 271	15 797

5.8 Distribution of resident visitors by purpose of travel in places of accommodation for 2018

people

	Total	Including	
		personal	business and professional
Republic of Kazakhstan	4 695 942	2 853 202	1 842 740
Akmola region	324 951	233 689	91 262
Aktobe region	112 150	64 380	47 770
Almaty region	805 836	728 405	77 431
Atyrau region	141 914	x	x
West Kazakhstan region	79 749	x	x
Jambyl region	116 996	69 497	47 499
Karaganda region	260 895	136 634	124 261
Kostanay region	192 845	137 424	55 421
Kyzylorda region	60 120	x	x
Mangystau region	212 078	66 472	145 606
Pavlodar region	139 967	71 756	68 211
North Kazakhstan region	115 274	58 869	56 405
Turkistan region	145 277	x	x
East Kazakhstan region	536 184	376 000	160 184
Nur-Sultan city	575 906	303 710	272 196
Almaty city	719 854	340 314	379 540
Shymkent city	155 946	78 190	77 756

5.9 The material and technical base of placements for 2018

	Number of rooms, units	One-time bed capacity	Provided by bed	Occupancy rate of hotel beds, in percent	Number of handed over numbers	Average cost of bed- days, tenge
Republic of Kazakhstan	71 858	168 603	9 602 762	23,2	5 145 868	7 990
Akmola region	4 938	12 562	648 174	14,7	250 403	7 951
Aktobe region	1 961	4 725	296 761	20,7	138 935	5 636
Almaty region	9 544	25 786	1 159 881	19,6	461 983	7 500
Atyrau region	2 717	4 668	414 124	26,2	334 788	9 924
West Kazakhstan region	1 629	3 011	314 791	31,2	193 751	6 239
Jambyl region	1 997	3 884	232 133	18,8	142 197	6 006
Karaganda region	4 660	11 997	559 170	20,6	302 042	8 035
Kostanay region	2 190	6 417	390 409	28,7	212 926	5 088
Kyzylorda region	1 171	2 115	119 987	17,1	70 156	7 792
Mangystau region	2 962	5 204	342 030	25,2	220 593	10 669
Pavlodar region	2 792	7 115	337 748	29,6	180 469	6 970
North Kazakhstan region	1 649	4 940	220 437	26,4	113 659	5 745
Turkistan region	1 901	5 912	271 585	19,3	95 124	5 743
East Kazakhstan region	10 220	31 917	1 280 843	28,6	518 324	4 918
Nur-Sultan city	8 419	14 584	1 022 737	20,4	712 600	11 847
Almaty city	10 883	19 426	1 719 971	29,4	1 011 393	11 874
Shymkent city	2 225	4 340	271 981	20,1	186 525	8 645

5.10 The volume of services rendered to placements

Thousand people					
	Total	Including			
		hotel services	provision of housing for the weekend and other periods of short-term residence	camping sites, recreational fleets and trailer parks	other types of housing
2014					
Republic of Kazakhstan	72 401 941,1	67 109 890,3	4 512 244,0	208 834,4	570 972,4
Akmola region	3 987 484,3	2 859 131,9	934 847,4	903,0	192 602,0
Aktobe region	1 697 767,8	1 521 232,8	164 734,0	11 801,0	-
Almaty region	2 244 240,7	1 675 024,7	435 212,0	130 144,0	3 860,0
Atyrau region	5 472 461,5	5 393 242,5	1 120,0	4 745,0	73 354,0
West Kazakhstan region	1 465 823,5	1 321 474,0	140 211,0	4 138,5	-
Jambyl region	669 522,3	669 044,3	478,0	-	-
Karaganda region	3 399 112,3	2 855 306,9	534 667,1	7 079,3	2 059,0
Kostanay region	1 109 894,3	985 685,1	116 412,6	1 636,6	6 160,0
Kyzylorda region	900 957,0	897 530,6	3 426,4	-	-
Mangystau region	5 097 621,0	4 962 133,5	892,5	29 972,0	104 623,0
Pavlodar region	1 612 252,1	1 237 416,7	374 835,4	-	-
North Kazakhstan region	473 721,1	392 775,8	80 945,3	-	-
Turkistan region	399 529,3	236 623,2	162 356,1	550	-
East Kazakhstan region	3 677 811,8	2 376 821,6	1 280 346,2	17 865,0	2 779,0
Nur-Sultan city	18 456 615,4	18 445 793,4	10 182,0	-	640,0
Almaty city	20 597 143,8	20 140 049,7	272 198,7	-	184 895,4
Shymkent city	1 139 982,9	1 139 068,6	914,3	-	-

Continuation

	Total	Including			
		hotel services	provision of housing for the weekend and other periods of short-term residence	camping sites, recreational fleets and trailer parks	other types of housing
2015					
Republic of Kazakhstan	72 597 228,3	66 210 021,1	5 880 367,5	53 177,5	453 662,2
Akmola region	4 255 885,7	3 061 096,5	1 034 358,2	430,0	160 001,0
Aktobe region	1 445 833,9	1 239 545,9	194 059,4	12 228,6	-
Almaty region	3 202 810,2	2 361 721,9	837 538,3	3 550,0	-
Atyrau region	6 802 761,1	6 781 302,1	5 040,0	2 470,0	13 949,0
West Kazakhstan region	1 970 286,6	1 822 822,7	35 918,0	2 015,9	109 530,0
Jambyl region	874 895,3	872 131,9	2 763,4	-	-
Karaganda region	3 418 374,4	2 329 627,7	1 087 105,7	-	1 641,0
Kostanay region	1 075 420,3	907 086,2	167 520,1	-	814,0
Kyzylorda region	739 374,3	717 125,5	22 248,8	-	-
Mangystau region	4 656 540,8	4 454 400,8	197 796,0	-	4 344,0
Pavlodar region	1 550 449,8	1 146 605,1	403 844,7	-	-
North Kazakhstan region	583 507,5	431 553,1	148 445,4	-	3 509,0
Turkistan region	540 417,8	294 268,8	242 549,0	-	3 600,0
East Kazakhstan region	3 290 367,2	2 051 748,0	1 200 032,2	32 483,0	6 104,0
Nur-Sultan city	18 228 423,7	18 223 395,2	4 556,0	-	472,5
Almaty city	18 587 043,8	18 148 342,1	289 004,0	-	149 697,7
Shymkent city	1 374 835,9	1 367 247,6	7 588,3	-	-
2016					
Republic of Kazakhstan	82 853 434,6	74 342 033,5	8 151 421,1	26 074,9	333 905,1
Akmola region	5 020 856,3	3 914 870,4	1 024 947,3	1 000,0	80 038,6

	Total	Including			
		hotel services	provision of housing for the weekend and other periods of short-term residence	camping sites, recreational fleets and trailer parks	other types of housing
Aktobe region	1 549 764,0	1 331 927,1	197 489,5	20 347,4	-
Almaty region	4 779 411,8	3 307 126,7	1 472 057,6	227,5	-
Atyrau region	7 086 544,2	7 079 292,2	5 700,0	732,0	820,0
West Kazakhstan region	2 906 309,2	2 747 309,7	57 347,5	-	101 652,0
Jambyl region	1 004 788,6	990 232,5	14 556,1	-	-
Karaganda region	3 872 377,1	2 541 165,7	1 330 886,9	-	324,5
Kostanay region	1 122 255,6	908 029,7	213 404,9	-	821,0
Kyzylorda region	783 860,6	731 083,0	52 653,6	-	124,0
Mangystau region	3 922 236,3	3 053 863,9	868 372,4	-	-
Pavlodar region	1 591 832,4	1 104 764,5	484 660,9	-	2 407,0
North Kazakhstan region	826 061,4	550 256,3	268 658,1	-	7 147,0
Turkistan region	661 483,2	378 446,0	280 077,2	-	2 960,0
East Kazakhstan region	3 877 789,5	2 328 881,1	1 543 342,1	-	5 566,3
Nur-Sultan city	22 116 316,7	22 066 107,5	27 284,7	-	22 924,5
Almaty city	19 662 212,0	19 294 733,8	254 590,0	3 768,0	109 120,2
Shymkent city	2 069 335,7	2 013 943,4	55 392,3	-	-
2017					
Republic of Kazakhstan	108 359 760,4	96 615 886,7	11 231 776,6	37 928,7	474 168,4
Akmola region	5 656 946,1	4 677 202,6	871 171,5	1 859,4	106 712,6
Aktobe region	2 078 793,3	1 713 896,3	311 830,2	33 236,8	19 830,0
Almaty region	8 280 288,8	4 806 032,2	3 474 119,1	137,5	-
Atyrau region	7 192 536,3	7 185 971,3	4 520,0	1 545,0	500,0
West Kazakhstan region	3 121 014,4	2 981 978,2	45 850,2	-	93 186,0
Jambyl region	1 258 402,0	1 234 993,3	23 408,7	-	-
Karaganda region	4 226 003,2	2 866 763,7	1 358 579,5	660,0	-
Kostanay region	1 506 394,8	1 255 603,0	245 480,8	x	4 821,0
Kyzylorda region	933 647,9	864 641,4	68 487,5	-	519,0
Mangystau region	4 154 705,1	3 209 973,1	934 965,0	-	9 767,0
Pavlodar region	1 852 259,7	1 399 787,2	447 847,5	-	4 625,0
North Kazakhstan region	1 000 726,3	662 032,7	332 205,3	-	6 488,3
Turkistan region	1 015 386,5	618 887,4	396 499,1	-	-
East Kazakhstan region	4 278 273,5	2 555 487,9	1 691 097,6	-	31 688,0
Nur-Sultan city	36 687 488,0	36 567 180,5	60 163,9	-	60 143,6
Almaty city	22 479 547,1	21 503 217,7	841 012,0	-	135 317,4
Shymkent city	2 637 347,4	2 512 238,2	124 538,7	-	570,5
2018					
Republic of Kazakhstan	103 948 256,9	89 706 419,2	13 569 071,2	62 116,5	610 650,0
Akmola region	6 314 471,2	4 921 498,8	1 315 318,0	x	x
Aktobe region	2 038 369,1	1 562 901,4	x	x	x
Almaty region	9 783 415,5	5 592 330,3	4 191 085,2	-	-
Atyrau region	7 530 273,5	7 486 797,7	x	2 375,0	x
West Kazakhstan region	2 701 254,7	x	100 660,3	-	x
Jambyl region	1 432 672,5	1 399 734,4	32 938,1	-	-
Karaganda region	4 310 831,4	3 001 288,9	1 306 338,3	x	x
Kostanay region	1 727 232,8	1 462 108,8	262 090,0	-	3 034,0
Kyzylorda region	975 472,8	903 291,8	71 012,0	-	1 169,0
Mangystau region	4 923 660,8	3 630 897,5	1 289 563,0	-	3 200,3
Pavlodar region	2 130 571,5	1 646 880,6	483 690,9	-	-
North Kazakhstan region	1 138 760,3	757 182,5	373 739,7	-	7 838,1
Turkistan region	1 251 224,4	777 088,5	474 135,9	-	-
East Kazakhstan region	5 889 224,5	3 090 097,4	2 769 380,0	-	29 747,1
Nur-Sultan city	22 829 527,6	22 640 663,5	31 095,0	-	157 769,1
Almaty city	25 710 759,7	25 168 661,4	340 359,1	-	201 739,2
Shymkent city	3 260 534,6	x	x	-	x

5.11 The volume index for the organization of accommodation services

as a percentage of the previous year					
	2014	2015	2016	2017	2018
Republic of Kazakhstan	112,3	95,1	108,8	126,2	92,6
Akmola region	113,6	104,1	115,9	110,9	106,4
Aktobe region	118,5	78,3	99,0	130,6	97,2
Almaty region	193,9	133,9	147,0	173,2	123,5
Atyrau region	59,8	122,0	107,9	95,7	104,7
West Kazakhstan region	106,9	129,4	116,2	105,3	83,0
Jambyl region	121,7	123,0	100,5	122,3	110,7
Karaganda region	112,2	96,9	108,0	106,8	99,2
Kostanay region	107,3	95,7	104,3	132,9	113,1
Kyzylorda region	94,5	78,4	101,4	119,8	98,0
Mangystau region	101,3	91,0	80,4	108,8	118,4
Pavlodar region	102,9	96,0	102,7	116,4	115,0
North Kazakhstan region	106,2	117,2	123,0	96,5	109,3
Turkistan region	121,9	122,4	117,1	148,6	121,4
East Kazakhstan region	114,5	83,1	109,3	108,2	135,0
Nur-Sultan city	132,0	90,1	107,4	141,9	57,0
Almaty city	124,0	87,2	110,4	112,1	101,5
Shymkent city	89,3	109,1	144,0	123,4	121,4

5.12 Served by visiting non-resident visitors by country

	people				
	2014	2015	2016	2017	2018
Total	679 018	692 213	722 515	891 911	830 922
of them:					
CIS country	255 642	264 717	309 569	371 337	363 917
Azerbaijan	4 213	4 361	4 937	7 820	5 597
Armenia	1 337	1 133	1 260	2 130	1 523
Belarus	6 067	3 985	5 703	6 863	6 716
Kyrgyzstan	6 946	6 902	9 475	16 303	18 441
Republic of Moldova	928	923	1 136	1 104	1 191
Russian Federation	203 616	217 113	247 709	287 046	281 367
Tajikistan	2 830	3 164	4 532	4 894	5 468
Turkmenistan	1 220	939	1 111	2 091	1 157
Uzbekistan	10 323	11 381	14 005	18 783	21 160
Ukraine	18 162	14 816	19 701	24 303	21 297
countries outside the CIS	423 376	427 496	412 946	520 574	467 005
Australia	3 700	3 020	2 751	4 013	4 891
Austria	3 408	2 959	2 623	3 552	2 488
Albania	80	1 113	1 673	497	199
Algeria	226	563	643	254	1
Anguilla (UK)	117	914	257	831	-
Argentina	325	281	292	723	419
Afghanistan	389	512	794	1 555	1 190
Bangladesh	89	58	160	127	206
Belgium	2 446	1 005	3 148	4 173	1 423
Bulgaria	1 962	982	1 239	1 340	1 150
Bosnia and Herzegovina	25	52	83	73	65
Brazil	412	425	388	848	707
British Indian ocean territory	-	-	-	-	-
United Kingdom	65 023	46 743	34 591	34 290	34 021
Hungary	970	1 293	1 208	1 725	1 326
Venezuela	88	202	73	484	302
Vietnam	111	164	121	334	156
Germany	29 970	30 852	31 442	39 679	29 331
Greece	1 277	1 261	2 247	2 194	1 545
Georgia	1 956	1 892	2 377	3 824	3 451
Denmark	713	3 575	711	990	694
Egypt	466	1 049	1 942	1 722	3 306
Israel	2 478	2 174	3 289	3 906	3 229
India	14 186	12 469	17 545	24 690	34 768
Indonesia	277	545	951	1 152	1 313
Jordan	280	371	636	948	449
Iraq	55	112	171	128	126
Iran	1 615	1 528	2 156	3 502	1 411
Ireland	845	841	985	1 398	1 243
Iceland	373	314	333	489	294
Spain	4 665	6 005	10 837	4 982	4 465
Italy	27 683	20 172	22 782	24 217	19 217
Canada	12 536	9 423	5 413	5 847	6 648
Cyprus	168	314	308	152	239
China	35 861	51 162	63 695	71 269	76 160
Cuba	67	61	125	351	27
Korea (DPRK)	2 454	3 271	3 239	5 737	749
Latvia	1 441	4 544	1 367	2 134	1 437
Lebanon	165	172	196	831	264
Libya	15	33	11	22	18
Lithuania	1 208	1 069	1 023	1 587	1 481
Luxembourg	536	278	190	183	216
Macedonia	72	184	173	235	56
Malaysia	3 608	2 938	3 577	4 112	3 804
Malta	88	26	50	46	216
Mexico	232	175	323	600	291
Mongolia	481	519	636	959	516
Nepal	54	77	22	31	65
Nigeria	165	64	173	80	144
Netherlands	9 666	16 185	9 770	9 816	6 411
New Zealand	787	380	332	559	564
Norway	483	410	1 320	693	922
UAE	10 651	3 921	4 969	8 379	14 329
Oman	125	168	95	171	171
Pakistan	543	415	1 202	1 042	731
Poland	4 789	3 911	5 047	9 395	7 049
Portugal	670	662	721	927	698
Republic of Korea	8 319	10 385	11 498	17 298	19 813
Romania	1 926	1 686	2 830	1 733	1 372
Swaziland	250	67	390	82	48
Singapore	662	600	1 039	1 663	1 607
Syrian Arab Republic	90	151	145	337	91
Slovakia	966	417	752	968	773

	2014	2015	2016	2017	2018
Slovenia	722	449	604	642	719
USA	49 718	41 164	41 019	48 640	42 345
Sierra Leone	207	141	115	61	69
Hong Kong (Hong Kong)	185	260	840	3 991	1 390
Thailand	948	281	741	2 366	1 054
Taiwan	-	232	150	326	527
Togo	-	1	4	2	6
Tunisia	71	346	84	23	309
Turkey	44 718	40 764	37 942	49 208	46 002
Uganda	10	5	34	38	24
Philippines	1 136	1 987	1 531	1 503	1 574
Finland	1 104	990	1 220	2 161	1 495
France	18 113	11 438	14 244	18 732	13 395
Croatia	675	495	727	1 078	1 352
Czech Republic	2 848	4 086	2 626	3 831	2 529
Switzerland	4 043	2 319	2 870	6 522	3 462
Sweden	2 833	1 807	1 280	1 481	1 147
Sri Lanka	145	106	55	66	77
Estonia	402	563	546	812	558
SA	1 228	1 307	1 592	1 650	1 613
Japan	6 802	5 661	5 497	8 365	6 171
other state	22 180	55 980	30 146	53 197	40 891

5.13 Provided by bed-days (overnight stays) for non-resident entry visitors by country

	bed-days			
	2015	2016	2017	2018
Total	1 103 999	1 193 085	1 463 962	1 357 498
of them:				
CIS country	427 840	530 167	625 636	614 555
Azerbaijan	7 699	8 390	11 095	8 100
Armenia	2 409	2 135	3 310	2 236
Belarus	7 272	9 414	10 600	10 186
Kyrgyzstan	12 210	17 570	26 514	27 089
Republic of Moldova	1 784	1 506	2 391	1 907
Russian Federation	339 876	424 296	487 533	485 262
Tajikistan	6 265	6 994	7 498	8 362
Turkmenistan	2 450	1 622	2 537	1 702
Uzbekistan	17 678	20 367	30 516	35 071
Ukraine	30 197	37 873	43 642	34 640
countries outside the CIS	676 159	662 918	838 326	742 943
Australia	4 339	4 528	6 804	6 783
Austria	3 494	4 221	5 238	3 135
Albania	13 666	19 761	9 668	869
Algeria	591	650	246	1
Anguilla (UK)	2 699	2 600	883	-
Argentina	305	635	785	628
Afghanistan	703	939	1 934	1 498
Bangladesh	52	380	136	234
Belgium	1 524	3 835	6 750	2 471
Bulgaria	1 204	1 621	2 433	1 840
Bosnia and Herzegovina	62	107	272	226
United Kingdom	66 733	60 682	50 918	52 146
Brazil	523	498	1 054	975
Hungary	2 260	2 211	2 738	2 564
Venezuela	427	332	957	650
Vietnam	740	871	449	443
Germany	56 800	55 569	66 970	55 558
Greece	1 522	2 480	5 474	5 537
Georgia	2 645	3 537	5 725	5 235
Denmark	4 014	911	1 446	2 332
Egypt	2 000	2 708	4 103	10 432
Israel	3 437	3 784	4 881	4 480
India	20 586	31 081	52 836	70 699
Indonesia	730	1 707	2 374	1 591
Jordan	650	939	1 067	784
Iraq	170	383	164	257
Iran	2 940	4 013	5 789	2 283
Ireland	1 092	1 208	1 993	2 434
Iceland	351	346	515	430
Spain	10 285	15 273	7 637	7 093
Italy	59 262	62 635	61 611	40 147
Canada	16 014	10 889	9 884	10 067
Cyprus	335	318	171	333
China	92 336	90 297	109 013	115 267
Cuba	166	154	358	35
Korea (DPRK)	3 926	4 727	10 238	1 205
Latvia	5 360	2 136	2 927	2 052
Lebanon	246	275	2 448	632
Libya	90	29	32	22
Lithuania	2 543	1 594	2 406	2 420

	2015	2016	2017	2018
Luxembourg	285	462	313	266
Macedonia	212	213	308	80
Malaysia	3 778	5 988	8 289	6 589
Malta	37	59	51	237
Mexico	301	446	1 311	728
Mongolia	1 300	1 043	1 354	989
Nepal	89	49	51	113
Nigeria	240	217	92	206
Netherlands	20 872	14 562	16 276	10 607
New Zealand	462	464	852	1 080
Norway	528	1 632	1 369	1 408
UAE	4 416	5 813	11 602	19 889
Oman	160	92	216	275
Pakistan	513	2 071	3 364	1 419
Poland	7 487	8 223	13 991	10 834
Portugal	1 377	1 160	1 655	972
Republic of Korea	14 253	15 499	21 407	30 063
Romania	2 657	3 751	3 231	2 399
Swaziland	118	129	92	65
Singapore	766	1 357	2 061	1 890
Syrian Arab Republic	180	220	480	107
Slovakia	612	1 791	1 575	1 490
Slovenia	568	665	847	1 396
USA	51 894	58 483	59 640	61 384
Sierra leone	159	112	64	79
Hong Kong	381	898	3 944	1 600
Thailand	1 040	1 970	29 573	1 388
Taiwan	291	215	488	985
Togo	1	4	2	6
Tunisia	427	245	79	514
Turkey	59 945	53 321	72 203	69 876
Uganda	5	44	38	29
Philippines	3 310	2 306	3 872	3 534
Finland	1 423	1 544	3 662	2 072
France	16 226	20 292	26 500	16 968
Croatia	1 275	1 156	1 771	2 654
Czech Republic	6 563	4 494	6 702	4 155
Switzerland	3 163	3 207	8 619	4 460
Sweden	2 550	1 903	2 075	1 626
Sri Lanka	123	66	243	182
Estonia	1 334	666	1 386	917
SA	1 510	2 687	2 087	2 498
Japan	7 911	6 937	11 473	8 797
other state	68 595	35 598	61 791	50 329

6. Main indicators of health tourism

Specialized accommodation facilities - inpatient treatment-and-prophylactic institutions that provide prevention and rehabilitation treatment of the population, mainly based on the use of the healing properties of natural therapeutic factors. These include spa facilities and recreation organizations.

Sanatoriums and boarding houses with treatment are treatment-and-prophylactic organizations equipped with beds and providing rehabilitation to patients for a certain period of time, mainly based on the use of the healing properties of natural healing factors (climate, mineral waters, therapeutic mud, etc.). They are all specialized and can to be single or multidisciplinary, located, as a rule, within the resorts and therapeutic areas. The collection contains data on the number of units, beds (places) per month of maximum deployment, patients ready to receive, and the number of people treated and rested..

Sanatoriums - health care organizations, equipped with beds, operating with organizations, providing medical and recreational activities for employees without interrupting production, in their spare time.

6.1 Key indicators of sanatorium for 2018

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	Of them	The number of treated (rested) person	Of them
				non-residents		non-residents
Republic of Kazakhstan	73	10 033	1 676 103	14 368	190 941	2 137
Akmola region	3	726	68 209	7 334	12 817	1 096
Aktobe region	1	110	22 905	-	2 545	-
Almaty region	3	446	45 063	-	6 156	-
Atyrau region	2	130	17 204	2	1 805	2
West Kazakhstan region	2	301	69 720	100	5 407	10
Jambyl region	3	716	18 110	-	9 794	-
Karaganda region	5	876	162 812	-	11 262	-
Kostanay region	2	815	161 402	-	14 760	-
Kyzylorda region	3	522	137 445	1 554	19 671	289
Pavlodar region	2	603	108 328	1 132	10 914	103
North Kazakhstan region	1	75	16 531	-	1 092	-
Turkistan region	34	2 871	477 507	33	54 357	33
East Kazakhstan region	6	765	123 731	510	14 525	80
Almaty city	6	1 077	247 136	3 703	25 836	524

6.2 Key performance indicators of specialized sanatoriums for 2018

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	The number of treated (rested) person
Republic of Kazakhstan	24	2 775	828 444	14 810
Akmola region	1	100	36 825	1 473
Aktobe region	2	260	70 495	648
Almaty region	3	455	132 303	2 811
Atyrau region	2	125	42 515	521
Karaganda region	6	475	141 524	2 437
Kostanay region	1	70	21 601	296
Kyzylorda region	1	150	39 906	1 006
Mangystau region	1	50	7 963	93
Pavlodar region	1	210	49 929	723
Turkistan region	3	600	197 819	3 179
East Kazakhstan region	2	180	59 794	722
Almaty city	1	100	27 770	901

6.3 Key performance indicators of dispensaries for 2018

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	Of them	The number of treated (rested) person	Of them
				non-residents		non-residents
Republic of Kazakhstan	11	1 542	210 568	382	24 607	52
Akmola region	2	333	112 811	280	14 626	40
Aktobe region	1	90	5 290	-	529	-
Almaty region	2	75	9 659	-	965	-
Atyrau region	1	400	21	-	1 400	-
Karaganda region	3	530	50 092	12	4 764	3
Kostanay region	1	39	7 495	90	673	9
North Kazakhstan region	1	75	25 200	-	1 650	-

6.4 Key performance indicators of rehabilitation centers for 2018

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	The number of treated (rested) person
Republic of Kazakhstan	18	2 523	573 314	45 694
Akmola region	1	410	80 329	4 157
Atyrau region	2	70	14 980	1 970
West Kazakhstan region	1	100	34 720	2 483
Karaganda region	1	150	55 334	1 178
Kostanay region	1	100	15 295	546
Mangystau region	1	21	913	913
Pavlodar region	2	155	42 452	3 919
North Kazakhstan region	1	10	3 500	412
Turkistan region	3	867	160 544	20 068
Almaty city	3	340	100 135	4 265
Shymkent city	2	300	65 112	5 783

6.5 Key performance indicators of other spa organizations in 2018

	Number, units	Number of spa beds (beds), units	Spent-bed days, bed-day	Of them	The number of treated (rested) person	Of them
				non-residents		non-residents
Republic of Kazakhstan	19	3 355	346 979	79	23 039	17
Akmola region	3	1 462	113 238	-	5 115	-
Aktobe region	1	12	1 280	-	176	-
Almaty region	1	40	510	-	102	-
Jambyl region	1	168	14 400	-	1 200	-
Kyzylorda region	5	590	71 290	-	3 702	-
Turkistan region	3	671	102 892	-	7 405	-
East Kazakhstan region	3	92	3 851	69	341	10
Almaty city	2	320	39 518	10	4 998	7

7. Trade and public catering

For trade and public catering, the entire volume of goods sold and services rendered, including the volumes considered in the field of tourism, is given.

Retail trade - resale (sale without processing) of new and used goods to the population for personal consumption or household use or disposal.

Services for the provision of food and beverages (catering) - the sale of ready-made food for consumption, beverages companies of the following types: restaurants, bars, cafes, taverns; snack bars, canteens, canteens, in other words, entrepreneurial activities related to the production, processing, sale and organization of consumption of their own products, as well as other food products suitable for immediate consumption.

7.1 Retail volume by selected product groups

	2014	2015	2016	2017	2018
Million tenge					
Total retail trade	6 332 253,0	6 555 820,9	7 974 442,1	8 892 857,7	10 045 772,3
of them					
motor vehicles	651 796,5	373 033,5	367 477,1	374 641,3	447 779,7
pharmaceutical products	128 482,7	189 350,1	299 218,4	247 229,2	248 585,4
textiles	77 424,9	57 640,6	53 354,5	75 302,5	66 724,2
clothes	557 444,4	510 937,6	573 798,5	776 951,4	963 721,0
shoes	163 564,1	165 642,2	174 305,9	236 991,9	280 880,9
leather goods and travel accessories	24 679,2	23 954,8	26 653,3	29 508,1	28 194,7
photographic equipment and instruments, optical and precise	17 841,4	14 283,1	29 206,8	12 275,5	17 568,4
sports goods, including bicycles	30 828,6	40 245,7	77 910,0	90 983,0	67 035,1
watches and jewelry	39 887,7	47 476,9	85 231,5	61 093,8	70 120,2
games and toys	36 332,0	49 583,8	108 997,3	51 839,7	69 320,5
Souvenirs and paintings	19 777,5	17 594,6	15 085,7	21 408,6	35 642,7
camping equipment	3 214,3	4 157,3	6 158,8	4 630,7	14 213,3
second-hand goods	2 233,1	4 990,1	3 718,3	17 540,2	13 251,8
antiques	76,3	1 749,7	27,0	95,9	8 593,3

7.2 The volume of retail trade in the regions by selected product groups for 2018

	Million tenge					
	Total	Of them				
		pharmaceutical products	clothes	footwear	leather goods and travel accessories	used goods
Republic of Kazakhstan	10 045 772,3	248 585,4	963 721,0	280 880,8	28 194,7	13 251,8
Akmola region	298 855,6	19 616,4	20 359,8	2 152,7	227,4	
Aktobe region	525 743,9	8 539,7	23 882,5	4 523,4	196,9	
Almaty region	511 802,1	9 488,4	47 732,9	20 365,1	5 390,2	337,7
Atyrau region	305 715,7	3 916,9	4 293,0	1 965,9	4,1	78,1
West Kazakhstan region	292 838,8	2 558,0	15 088,7	7 145,3	317,2	23,1
Jambyl region	302 643,0	12 077,0	9 276,9	4 976,7	119,4	1 150,5
Karaganda region	880 040,8	30 551,8	149 696,7	9 855,9	2 741,7	59,7
Kostanay region	360 410,3	20 144,6	80 165,4	7 746,5	80,4	
Kyzylorda region	267 252,1	4 487,4	21 568,7	5 887,2	37,5	5,9
Mangystau region	234 666,5	3 806,9	5 991,5	1 477,6	342,3	
Pavlodar region	379 174,7	10 725,3	69 013,1	40 435,1	663,5	435,5
North Kazakhstan region	261 554,3	7 947,0	20 883,3	8 305,7	2 063,8	1 054,9
Turkistan region	177 561,7	2 346,8	4 951,4	1 632,8	349,4	218,8
East Kazakhstan region	892 043,1	16 884,6	90 143,6	36 997,8	2 777,3	8 737,2
Nur-Sultan city	1 143 750,3	25 746,2	76 758,8	58 733,5	1 728,9	9,1
Almaty city	2 851 679,6	53 435,8	318 240,8	65 553,8	10 964,1	1 086,5
Shymkent city	360 039,8	16 312,6	5 673,9	3 125,8	190,6	54,8

7.3 Number of restaurants, cafes, bars and canteens

	2014	2015	2016	2017	2018
Total units					
Including	26 715	22 869	21 434	19 102	17 822
restaurants	1 765	2 008	2 272	2 299	2 394
cafes, bars	12 099	9 254	8 366	7 743	6 712
canteen	9 516	8 210	8 478	6 872	6 070
other catering facilities	3 335	3 397	2 318	2 188	2 646
Number of seats, units	1 358 232	1 287 269	1 334 857	1 420 035	1 264 711
The volume of food and beverage services, mln. Tenge	269 320,5	321 919,0	415 836,9	448 261,8	524 823,3

7.4 The scope of food and beverage services by region

	Million tenge				
	2014	2015	2016	2017	2018
Republic of Kazakhstan	269 320,5	321 919,0	415 836,9	448 261,8	524 823,3
Akmola region	7 203,4	8 392,8	9 729,7	11 572,8	12 514,1
Aktobe region	11 051,4	12 619,4	16 044,3	16 942,1	23 095,8
Almaty region	11 410,7	11 473,2	11 024,6	10 887,8	11 371,2
Atyrau region	22 951,1	26 107,1	41 808,0	59 926,2	73 300,1
West Kazakhstan region	10 734,4	15 315,2	20 464,8	18 873,8	20 691,3
Jambyl region	6 621,4	7 176,1	8 357,4	8 753,6	9 306,5
Karaganda region	14 578,1	16 604,5	17 240,8	19 823,0	25 278,0
Kostanay region	5 585,1	6 200,0	7 669,7	8 671,4	9 722,1
Kyzylorda region	12 932,4	11 253,0	10 813,8	12 254,9	12 857,2
Mangystau region	23 104,3	22 696,9	22 887,1	21 133,7	21 799,8
Pavlodar region	8 618,9	12 090,2	9 623,5	8 341,0	10 333,5
North Kazakhstan region	4 487,7	3 571,9	4 110,0	4 593,4	4 161,3
Turkistan region	15 834,5	18 726,1	19 920,3	20 447,1	24 811,0
East Kazakhstan region	19 808,1	19 576,7	19 176,2	16 121,7	20 114,9
Nur-Sultan city	30 673,4	41 847,5	56 724,1	65 164,8	81 274,3
Almaty city	56 994,1	80 506,2	131 377,3	135 623,4	153 218,8
Shymkent city	6 731,4	7 762,2	8 865,3	9 131,1	10 973,5

8. Specially Protected Natural Areas

Specially protected natural area - areas of land, water bodies and air space above them with natural complexes and objects of the state natural reserve fund, for which a special protection regime is established.

Environmental organizations - state nature reserves, state national natural parks, state natural reserves, state regional natural parks created in the organizational-legal form of state institutions (hereinafter - environmental institutions), and state zoological parks, state botanical gardens, state dendrological parks created in the legal form of a state enterprise.

8.1 Data on specially protected natural areas *

	2014	2015	2016	2017	2018
Number of environmental institutions, units	114	115	114	114	115
Total area, ha	23 669 383,0	23 688 284,9	24 220 024,2	24 220 024,2	24 557 460,7
Number of employees engaged in the organization of excursions for visitors, people	46	46	46	30	30
Number of guided tours, units	4 936	4 427	4 997	6 327	6 110
Number of visitors, people (according to the enterprises having on their balance sheet specially protected natural areas)	1 046 383	1 070 360	1 191 773	1 261 942	1 236 813

* Data on specially protected natural territories with the status of a legal entity of the Committee for Forestry and Fauna of the Ministry of Agriculture of the Republic of Kazakhstan.

8.2 Main indicators of specially protected natural areas for 2018 *

	Number of environmental institutions, units	With the status of a legal entity	Total area, ha	The number of employees engaged in the organization of services for visitors, people	Number of guided tours, units	Number of visitors
Republic of Kazakhstan	115	29	24 557 460,7	30	6 110	1 236 813
Akmola	14	3	1 076 732,0	5	300	693 437
Aktobe	2	1	1 469 511,0	-	10	217
Almaty	19	8	3 772 237,1	11	3 493	286 717
Atyrau	3	1	819 130,0	-	5	1 300
West Kazakhstan	3	-	16 000,0	-	-	-
Jambyl	4	-	3 777 578,7	-	-	-
Karaganda	12	2	340 658,0	4	833	35 999
Kostanay	5	2	818 941,1	-	34	631
Kyzylorda	3	1	189 898,2	-	-	60
Mangystau	5	1	1 761 171	6	18	205
Pavlodar	5	2	783 471,03	2	68	123 991
North Kazakhstan	16	-	430 131,1	-	-	-
Turkistan	10	3	7 028 411,1	-	1 249	33 221
East Kazakhstan	12	5	2 117 267,4	2	100	61 036
Almaty city	2	-	12 323	-	-	-

* Data on specially protected natural territories with the status of a legal entity of the Committee for Forestry and Fauna of the Ministry of Agriculture of the Republic of Kazakhstan.

8.3 Animal and plant world of especially protected natural territories for 2018¹⁾

units

	Number of species					
	mammal species	birds	reptiles	amphibians	fishes	plants
Akmola						
Korgalzhinsky State natural reserve	43	350	4	2	14	374
State national natural Park "Kokshetau»	51	224	5	1	19	624
Burabay state national natural Park»	47	209	5	1	15	840
Eastern state nature reserve (Zoological)	8	5	-	-	-	19
Bulandinsky state nature reserve (Zoological)	7	4	-	-	-	19
Atbasar state nature reserve (Zoological)	8	1	-	-	-	17
Aktobe						
Turgay state nature reserve (Zoological)	42	250	14	4	9	410
Irgiz-Turgay state natural reserve	42	250	14	4	9	423

	Number of species					
	mammal species	birds	reptiles	amphibians	fishes	plants
Almaty						
Alakol state University nature reserve	33	324	10	2	17	288
Ile-Alatau state national natural park	48	198	8	4	8	2 025
Charyn state national natural Park	34	192	18	4	10	322
State national natural Park "Altyn-Emel»	78	260	25	4	26	1 800
Zhongar-Alatau state national natural Park	52	238	7	2	3	838
Lepsinskiy state natural reserve (Zoological)	52	7	-	-	-	60
Toktinsky state natural reserve (Zoological)	80	7	-	-	-	130
Kukansky state nature reserve (Zoological)	79	17	-	-	-	50
Verhnekamsky state natural reserve (Zoological)						
Almaty state nature reserve (complex)	51	8	-	-	-	550
Ili Botanical garden ²⁾	41	177	5	1	-	1 440
State national natural Park "Kolsai lakes"	9	23	12	2	-	179
Almaty city	51	137	3	2	3	704
Main Botanical garden ²⁾						
Nur-Sultan city	13	41	3	2	-	2 079
Nur-Sultan city Botanical garden						
East Kazakhstan	4	7	-	2	-	711
West-Altai state nature reserve						
Markakol state nature reserve	57	162	4	2	5	883
Katon-Karagay state national natural Park	58	261	5	2	5	720
State forest natural reserve "Semey ormany»	67	281	6	3	17	1000
Kuludzhun state nature reserve (Zoological)	82	235	16	4	25	209
Tarbagatai state nature reserve (Zoological)	9	52	4	1	-	11
State nature reserve "Karatal Sands" (Botanical)	22	104	5	2	-	12
Below-Turgusun state nature reserve (Botanical)	8	2	4	-	-	12
State natural monument "Sinegorskaya fir grove"	4	-	-	-	-	21
Altai Botanical garden ²⁾	-	-	-	-	-	24
Atyrau	29	114	5	3	6	1 632
National state reserve "Akzhaik»						
Jambyl	48	292	6	3	25	227
Andasai state Reserve (Zoological)						
"Multi-tract" public reserve (complex)	52	267	11	3	5	1737
"Tract Karakunuz" state nature reserve (Botanical)	33	240	6	3	3	1231
West Kazakhstan	21	208	5	2	2	1224
Budarin state natural reserve (Zoological)						
Zhaltyrkul state natural reserve (zoological)	8	9	7	11	10	19
Kirsanov state nature reserve (complex)	8	9	7	11	7	4
Karaganda	9	12	7	11	10	11
State national natural Park «Buyrtau»						
Karkaraly state national natural Park	55	227	3	2	1	504
Belagash state nature reserve (Zoological)	46	234	6	6	91	787
Ku state nature reserve (Zoological)	12	17	-	-	-	-
Bectuata state natural reserve (Zoological)	22	32	5	2	-	-
Karaagash state nature reserve (Zoological)	19	22	6	-	-	-
Kyzylarai state nature reserve (Zoological)	10	11	-	-	-	-
Ulytau state nature reserve (Zoological)	20	12	-	-	-	-
Turang state nature reserve (Botanical)	14	17	-	-	-	-
Kogashigski state nature preserve (Botanical)	-	-	-	-	-	10
Zhezkazgan Botanical garden ²⁾	-	-	-	-	-	10
Kostanay	-	-	-	-	-	1 377
State natural reserve «Altyn Dala»						
Naurzum state nature reserve	42	275	14	4	8	370
The Mikhailovsky state natural reserve (Zoological)	46	318	3	3	11	687
Tonderski state natural reserve (Zoological)	11	16	-	-	-	-
Kyzylorda	25	158	2	2	-	119
Barsakelmesskiy state natural reserve						
Kargaly state nature reserve (Zoological)	28	178	12	2	-	298
Torangulsky state natural reserve	8	4	-	-	-	14
Mangystau	7	4	-	-	7	14
Ustyurt state nature reserve	33	166	15	1	-	403
Aktau-Buzachinskiy state natural reserve (Zoological)	17	47	7	1	-	154

	Number of species					
	mammal species	birds	reptiles	amphibians	fishes	plants
Karakiya-Karakol state nature reserve (Zoological)	16	45	5	2	-	122
Kenderli-Kayasan state protected zone	27	31	11	1	-	168
Mangishlak eksperimentalnyj Botanical garden ²⁾	-	-	-	-	-	1 270
Pavlodar						
Bayanaul state national natural Park	45	117	7	2	13	552
State forest natural reserve «Ertis Orman»	20	40	-	-	-	222
State nature reserve «Kyzyltau» (Zoological)	19	12	4	-	1	45
State nature reserve «Floodplain of the Irtysh river» (complex)	9	16	-	-	-	37
North Kazakhstan						
Mamlyut state nature reserve (Zoological)	11	7	-	2	7	12
Smirnovsky state nature reserve (Zoological)	12	7	2	4	5	12
Olenogorsky state nature preserve (Botanical)	3	3	1	1	-	10
State natural monument «Zhanazhol»	2	2	1	1	-	8
The state natural monument «Silver Bor»	2	2	-	1	-	10
State natural monument «Pine forest»	7	3	3	1	-	6
National monument of nature "eagle mountain Hill" and spring Key	-	-	-	-	-	6
Turkistan						
Aksu-Dzhabagly state nature reserve	52	267	11	3	5	1737
Karatau state nature reserve	20	122	10	2	5	1214
Sairam-Ugamsky state national natural Park	59	300	12	2	2	1663
Akdalinsky state nature reserve (Botanical)	6	4	1	-	-	-
Zhambyl state nature reserve (Botanical)	6	5	1	-	-	-
Zadaryi state nature reserve (Botanical)	7	4	1	-	-	-
Boraldai state nature reserve (Botanical)	6	3	-	-	-	22
Timurskiy state nature reserve (Botanical)	6	5	1	-	-	-
Aryskaya and Karatay state nature reserve	9	10	4	-	-	-
South Kazakhstan state nature reserve	9	10	4	-	-	-

¹⁾ The data of the Committee for Forestry and Fauna of the Ministry of Agriculture of the Republic of Kazakhstan.

²⁾ Data of the Ministry of Education and Science of the Republic of Kazakhstan.

9. Human resources in the tourism sector

The average monthly nominal wage per employee is determined by dividing the amount of the accrued wage fund by the actual number of employees and the number of months in the reporting period..

The list number of employees - the number of employees listed on the organization's lists in the reporting period, performing work in a particular specialty, qualification or position with the execution of acts of the employer, as well as volunteers.

9.1 Main indicators of human resources development in tourism ¹⁾

	Average monthly nominal wage, tenge				
	2014	2015	2016	2017	2018
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	71 233	85 002	94 465	108 152	95 341
Services in the hotel	86 272	106 823	112 582	118 606	124 217
Activities of health resort organizations	76 885	77 245	83 385	88 163	90 658
Activities for recreation, entertainment, culture and sports	63 238	67 329	82 124	86 208	86 510

Continuation

	The number of employees employed in the tourism sector, thousand people				
	2014	2015	2016	2017	2018
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	6,5	7,3	7,2	7,3	7,4
Services in the hotel	25,7	25,3	26,5	27,6	29,2
Activities of health resort organizations	10,3	10,5	10,0	9,6	8,0
Activities for recreation, entertainment, culture and sports	65,8	68,2	70,2	71,8	74,9

¹⁾ Here and further by main activity and self-employed workers not included.

²⁾ According to statistical observations based on the statistical form 2-tourism "Report on the activities of placements."

9.2 The number of employees in the tourism industry by economic activity for 2018

Thousand people

	Activities of tour operators, travel agents and other organizations providing services in the field of tourism	Accommodation services *	Activity of sanatorium organizations	Activities for the organization of recreation, entertainment, culture and sports
Republic of Kazakhstan	7,4	29,2	8,0	74,9
Akmola region	0,3	2,3	1,0	4,2
Aktobe region	0,1	0,9	0,4	3,3
Almaty region	0,2	3,4	0,3	5,3
Atyrau region	0,1	1,6	0,2	2,3
West Kazakhstan region	0,1	0,7	0,1	5,1
Jambyl region	0,1	0,6	0,4	3,0
Karaganda region	0,3	1,8	1,5	6,5
Kostanay region	0,2	0,8	0,4	3,7
Kyzylorda region	0,0	0,5	0,5	3,3
Mangystau region	0,2	1,4	0,1	2,1
Pavlodar region	0,1	0,8	0,5	4,6
North Kazakhstan region	0,1	0,5	-	2,7
Turkistan region	0,0	0,5	1,1	3,9
East Kazakhstan region	0,3	2,2	0,3	5,3
Nur-Sultan city	1,0	4,5	0,0	7,5
Almaty city	4,1	5,7	1,1	9,9
Shymkent city	0,3	0,9	0,1	2,3

* According to statistical observations based on the statistical form 2-tourism "Report on the activities of accommodation".

9.3 The average monthly wage of employees in the tourism industry by economic activity for 2018

tenge

	Activities of tour operators, travel agents and other organizations providing services in the field of tourism	Accommodation services	Activity of sanatorium - resort organizations	Activities for the organization of recreation, entertainment, culture and sports
Republic of Kazakhstan	95 341	124 217	90 658	86 510
Akmola region	43 816	108 134	116 559	73 110
Aktobe region	99 658	86 357	89 965	66 471
Almaty region	180 148	81 078	71 448	72 205
Atyrau region	138 086	129 822	84 343	67 428
West Kazakhstan region	63 242	114 425	120 079	65 195
Jambyl region	72 207	56 134	73 467	68 276
Karaganda region	63 370	67 839	87 287	74 702
Kostanay region	44 128	51 541	70 537	67 896
Kyzylorda region	251 886	74 668	102 340	86 127
Mangystau region	98 983	92 190	105 436	63 619
Pavlodar region	50 189	64 788	100 562	63 072
North Kazakhstan region	51 697	50 923	-	70 533
Turkistan region	70 663	43 309	62 027	75 724
East Kazakhstan region	122 163	65 751	90 853	69 327
Nur-Sultan city	103 167	163 433	-	172 845
Almaty city	97 462	137 861	111 314	114 083
Shymkent city	81 751	102 906	35 864	71 125

9.4 Number of educational institutions engaged in the training of specialists for the tourism sector by ownership

at the beginning of the school year, units

	2014/15	2015/16	2016/17	2017/18	2018/19
Total					
Higher education institutions	46	44	43	43	46
Professional secondary education schools	55	55	48	42	47
State ownership					
Higher education institutions	17	17	17	17	18
Professional secondary education schools	22	22	19	19	22
Non-state ownership					
Higher education institutions	29	27	26	26	28
Professional secondary education schools	33	33	29	23	25

9.5 Training of specialists with higher education in the field of tourism by type of ownership

at the beginning of the school year, man

	2014/15	2015/16	2016/17	2017/18	2018/19
Total					
Accepted students	1 104	907	909	1 245	1 807
from them:					
women	734	602	587	895	1 287
Number of students	4 201	3 826	3 250	3 690	4 500
from them:					
women	2 769	2 551	2 333	2 516	3 137
Released specialists	1 490	1 089	1 053	845	834
from them:					
women	966	748	700	565	561
State ownership					
Accepted students	490	477	421	590	799
from them:					
women	353	333	295	439	575
Number of students	1 774	1 691	1 614	1 738	2 032
from them:					
women	1 217	1 208	1 138	1 274	1 496
Released specialists	581	483	410	373	390
from them:					
women	380	310	295	264	281
Non-state ownership					
Accepted students	614	430	488	565	1 008
from them:					
women	381	269	292	456	712
Number of students	2 427	2 135	1 636	1 952	2 468
from them:					
women	1 552	1 343	1 195	1 242	1 641
Released specialists	909	606	643	472	444
from them:					
women	586	438	405	301	280

9.6 Training of specialists with secondary vocational education in the field of tourism in the form of ownership

at the beginning of the school year, man

	2014/15	2015/16	2016/17	2017/18	2018/19
Total					
Accepted students	801	873	704	705	943
from them:					
women	501	609	463	453	600
Number of students	2 578	2 459	2 328	2 245	2 548
from them:					
women	1 705	1 663	1 534	1 506	1 694
Released specialists	657	729	610	551	639
from them:					
women	464	507	415	345	455
State ownership					
Accepted students	346	424	438	291	480
from them:					
women	217	287	287	193	293
Number of students	983	1 100	1 184	980	1 295
from them:					
women	682	743	759	658	844
Released specialists	336	284	306	287	296
from them:					
women	238	199	214	177	200
Non-state ownership					
Accepted students	455	449	266	414	463
from them:					
women	284	322	176	260	307
Number of students	1 595	1 359	1 144	1 265	1 253
from them:					
women	1 023	920	775	848	850
Released specialists	321	445	304	264	343
from them:					
women	226	308	201	168	255

10. Financial resources

The volume of production and services provided - the cost of all manufactured products, work performed and services rendered at manufacturer prices.

Income from the sale of products and services - the amount to be received (received) income minus value added tax, excise taxes, as well as the value of returned goods, discounts on sales and price discounts submitted to the buyer.

Expenses - a decrease in economic benefits during the reporting period in the form of an outflow or reduction of assets or the emergence of liabilities that lead to a decrease in capital other than a decrease associated with the distribution to persons participating in capital.

10.1 Main indicators of financial and economic activities in the field of tourism

	Million tenge			
	2015	2016	2017	2018
The volume of production, work performed and services rendered				
Total	226 505,3	354 196,0	374 687,6	437 695,2
including:				
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	36 979,4	118 680,6	75 571,2	51 076,4
Services in the hotel	92 099,6	123 464,8	158 580,4	238 380,8
including:				
the provision of services by hotels, restaurants	65 243,3	79 397,2	94 005,1	114 735,0
provision of services by hotels without restaurants	22 799,8	39 207,1	59 465,2	118 267,2
the provision of services by restaurants for formal events	-	-	674,9	1 171,9
accommodation for weekends and other short-term stays	2 745,3	3 277,0	3 250,8	3 032,8
camping sites , recreational vehicles and trailer parks	473,7	231,3	263,4	81,2
other types of housing	837,5	1 352,3	921,1	1 092,7
Activities for recreation and entertainment, culture and sports	97 426,3	112 050,6	140 535,9	148 238,0
including:				
film screening activities	12 560,5	15 436,9	16 991,2	17 454,2
organization of conferences and trade exhibitions	22 149,8	27 838,2	30 406,4	21 716,4
theatrical activity	8 223,3	7 532,2	9 368,1	13 055,9
concert activity	12 190,9	8 762,4	16 888,9	17 481,4
circus activities	943,9	1 576,6	1 132,7	630,1
library activities, including reading rooms, lecture halls, showrooms	193,9	284,8	338,6	457,2
museum activity	3 429,6	4 672,5	5 647,8	6 326,6
activities of Botanical gardens and zoos	402,5	1 020,5	1 198,0	1 462,2
activities of nature reserves, wildlife protection	1 147,1	1 626,9	1 911,2	2 561,0
activities of culture and recreation parks and theme parks	10 488,5	8 399,9	12 583,0	13 587,2
activities of dance halls, discos	98,0	94,9	11,1	283,6
the activity of puppet theater	284,9	256,0	129,6	147,8
other activities, recreation and entertainment	25 313,4	34 548,9	61 567,9	53 074,6
Revenue from sales of products and services				
Total	212 819,1	320 850,8	375 997,6	424 659,5
including:				
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	45 186,1	120 625,6	84 515,6	54 677,6
Services in the hotel	96 398,8	125 734,1	163 977,2	239 888,0
including:				
the provision of services by hotels, restaurants	68 940,4	81 193,2	98 390,5	116 822,7
provision of services by hotels without restaurants	23 245,6	39 554,0	60 648,4	117 679,8
the provision of services by restaurants for formal events	-	-	674,9	1 292,4
accommodation for weekends and other short-term stays	2 876,7	3 394,8	3 078,8	2 919,2
camping sites , recreational vehicles and trailer parks	473,7	247,1	263,4	81,2
other types of housing	862,4	1 345,1	921,1	1 092,7
Activities for recreation and entertainment, culture and sports	71 234,9	74 491,3	127 504,7	130 093,9
including:				
film screening activities	14 460,8	17 146,6	19 081,5	20 255,7
organization of conferences and trade exhibitions	12 162,1	15 543,9	22 750,8	21 912,9
theatrical activity	1 987,0	2 100,9	2 552,4	5 808,6
concert activity	9 499,1	6 208,3	14 889,9	15 893,2
circus activities	355,8	497,9	933,0	403,3
library activities, including reading rooms, lecture halls, showrooms	190,3	284,8	331,9	480,4
museum activity	1 694,3	2 305,8	3 505,5	3 924,7
activities of Botanical gardens and zoos	403,3	729,2	575,0	932,0

	2015	2016	2017	2018
activities of nature reserves, wildlife protection	1 147,1	1 700,4	2 393,7	1 326,3
activities of culture and recreation parks and theme parks	11 509,4	8 078,3	13 714,3	13 787,1
activities of dance halls, discos	98,0	93,7	10,1	283,6
the activity of puppet theater	242,2	249,8	55,6	59,5
other activities, recreation and entertainment	17 485,6	24 551,7	51 719,0	45 026,5
Costs				
Total	320 257,6	541 634,8	313 674,7	768 806,2
including:				
Activities of tour operators, travel agents and other organizations providing services in the field of tourism	44 820,5	124 085,8	75 558,0	128 824,8
Services in the hotel	146 110,6	225 637,5	125 114,4	358 163,8
including:				
the provision of services by hotels, restaurants	93 183,1	135 939,8	63 646,3	139 998,5
provision of services by hotels without restaurants	48 972,1	84 210,2	51 400,5	301 790,0
the provision of services by restaurants for formal events	-	-	349,1	1 520,8
accommodation for weekends and other short-term stays	2 799,1	3 924,9	8 417,9	3 033,4
camping sites , recreational vehicles and trailer parks	467,5	272,8	271,8	46,5
other types of housing	688,8	1 289,8	1 028,9	962,0
Activities for recreation and entertainment, culture and sports	129 327,1	191 911,6	113 002,3	281 817,6
including:				
film screening activities	15 326,6	16 229,7	20 465,2	18 779,8
organization of conferences and trade exhibitions	26 661,9	28 929,0	122 059,5	88 944,9
theatrical activity	14 838,5	16 745,7	7 796,5	22 309,3
concert activity	12 418,3	60 639,5	8 931,1	35 065,3
circus activities	1 426,9	1 856,9	-	2 427,9
library activities, including reading rooms, lecture halls, showrooms	186,5	323,5	467,3	363,0
museum activity	7 162,0	7 935,2	4 816,2	20 562,3
activities of Botanical gardens and zoos	1 051,1	1 640,5	259,6	2 481,6
activities of nature reserves, wildlife protection	1 581,1	3 298,8	2 222,7	3 047,9
activities of culture and recreation parks and theme parks	12 726,0	9 026,5	9 598,9	15 729,7
activities of dance halls, discos	122,9	71,8	11,4	197,3
the activity of puppet theater	507,9	741,9	379,5	423,0
other activities, recreation and entertainment	35 317,4	44 472,6	46 719,2	71 485,6

10.2 Financial and economic activity of sanatorium establishments

	2014	2015	2016	2017	2018
	Million tenge				
Current income	22 413,1	24 252,6	25 613,4	26 113,4	24 427,3
of them:					
profit (loss) before tax	233,5	-437,0	975,6	138,6	329,6
Current expenditure	22 599,8	24 849,1	24 442,5	25 542,2	23 297,2
of them:					
other mandatory payments	905,6	906,1	989,4	1 033,6	807,7
Scope of services provided	22 612,9	23 616,2	25 920,1	27 070,1	25 066,1
of them:					
services for recreation, cultural and sporting events	10,9	1,9	4,0	x	x

11. Educational tourism

11.1 Distribution of students of higher educational institutions in the country of arrival

	people				
	2014/15	2015/16	2016/17	2017/18	2018/19
Total	477 387	459 369	477 074	496 209	542 458
including:					
Republic of Kazakhstan	468 310	448 540	464 234	482 311	520 731
from neighboring countries	6 421	6 865	7 844	7 828	15 237
among them:					
Azerbaijan	146	162	160	162	144
Republic of Armenia	20	14	19	22	20
Republic of Belarus	10	9	8	x	14
Republic of Kyrgyzstan	813	1 049	1 422	1 026	1 084
Republic of Moldova	3	15	12	x	13
Russian Federation	1 004	844	877	1 075	1 273
Republic of Tajikistan	497	466	413	483	503
Turkmenistan	684	905	1 231	1 320	2 615
Republic of Uzbekistan	3 231	3 380	3 678	3 683	9 500
Ukraine	13	21	24	31	71
from foreign countries	2 656	3 964	4 996	6 070	6 490
including:					
Australia	-	-	-	-	-
Austria	-	-	-	X	-
Albania	-	1	6	6	6
Afghanistan	369	402	378	506	399
Algeria	-	-	1	-	1
Bangladesh	1	1	1	1	9
Bulgaria	15	10	13	14	9
United Kingdom	1	-	2	1	-
Bosnia and Herzegovina	-	-	4	X	3
Hungary	1	1	-	-	-
Venezuela	-	1	-	-	-
Vietnam	4	5	7	X	7
Ghana	1	1	-	-	-
Greece	1	1	-	-	-
Germany	14	20	17	16	25
Georgia	1	13	13	9	15
Egypt	-	1	2	X	5
The Republic Of Iraq	3	6	5	4	4
Israel	5	3	7	3	6
India	735	1 708	2 425	X	3 717
Jordan	6	46	64	X	62
Iran Islamic Republic Of	5	6	61	13	16
Spain	-	-	x	-	-
Italy	1	-	-	X	-
Canada	1	1	1	X	1
China	617	920	1 195	1 290	1 240
Democratic People's Republic Of	-	-	7	26	67
Korea	76	88	-	-	-
Mozambique	-	1	-	-	-
Mongolia	570	473	410	439	565
Malaysia	2	-	-	7	-
Nigeria	2	1	6	3	5
Norway	-	1	2	2	2
United Arab Emirates	1	-	-	-	-
Pakistan	13	12	9	X	40
Poland	-	-	-	-	1
Romania	3	1	-	-	-
Saudi Arabia	-	10	-	X	1
Syrian Arab Republic	14	9	11	4	1
Libyan Arab Jamahiriya	-	-	1	1	-
United States of America	3	3	3	2	4
Somalia	-	-	2	-	11
Slovakia	-	1	1	-	-
Turkey	172	186	222	236	233
Philippines	-	1	X	1	-
France	1	1	-	3	4
Chile	-	1	1	-	-
Czechia	-	1	-	1	1
Republic of Korea	17	27	115	71	19
Jamaica	-	-	1	-	-
Other country	-	-	-	-	11

12. The development of tourism in resort areas

12.1 Key performance indicators of accommodation in resort areas

	2014	2015	2016	2017	2018
Number of placements, units	567	644	747	815	900
Served by visitors accommodation places, people	474 124	530 006	730 882	979 540	1 111 609
among them					
nonresidents	12 879	8 968	15 039	18 288	1 092 194
residents	461 245	521 038	715 843	961 252	19 415
Number of rooms, units	11 102	12 400	14 574	16 930	19 624
One-time capacity, beds	35 178	39 352	44 445	51 486	60 117
Provided by bed	1 225 707	1 336 445	1 520 846	1 794 845	2 179 594

12.2 The material and technical base of accommodation in resort areas for 2018

	Number of placements, units	Visitors served by places of accommodation, people	Number of rooms, units	One-time bed capacity	Provided by bed
By resort areas	900	1 111 609	19 624	60 117	2 179 594
Shchuchinsk-Borovskaya resort area	143	156 647	2 977	7 836	398 810
Almaty resort area	297	519 797	5 663	15 987	718 543
Bayanaul resort area	31	x	x	3 349	x
Karkarala resort area	16	23 818	x	1 546	x
resort area Kenderli	x	x	92	158	x
Saryagash resort area	15	x	164	292	x
Kostanay resort area	9	x	294	x	x
Altai resort area	24	x	483	1 991	61 170
Ski resort "Nurtau"	x	x	x	x	x
Ski resort "Altaic Alps"	x	60 844	x	x	x
Other Altai resort areas	14	7 312	175	452	13 275
Alakol resort area	153	x	3 743	x	x
Zerenda resort area	23	44 985	427	1 104	49 139
Coastal zone of lake Balkhash	53	39 226	x	2 940	x
Bukhtarma resort area	97	64 481	2 352	9 798	x
Ulan resort area	x	16 364	x	x	x
Sibin lakes	8	x	177	781	x
recreation area "Perch"	x	x	x	x	11 070
Ski resort "Shymbulak"	x	2 770	x	x	x
The resort area of Imantau-Shalkar	19	7 721	x	x	18 694
The resort area of Katon-Karagay	x	x	x	x	x

12.3 Number of visitors by places of accommodation in resort areas for the purpose of travel in 2018

	Total	Including	
		personal	business and professional
By resort areas	1 111 609	1 062 785	48 824
Shchuchinsk-Borovskaya resort area	156 647	x	x
Almaty resort area	519 797	513 883	5 914
Bayanaul resort area	x	x	x
Karkarala resort area	23 818	x	x
resort area Kenderli	x	x	x
Saryagash resort area	x	x	x
Kostanay resort area	x	5 478	x
Altai resort area	x	70 360	x
Ski resort "Nurtau"	x	x	x
Ski resort "Altaic Alps"	60 844	60 844	x
Other Altai resort areas	7 312	x	x
Alakol resort area	x	x	x
Zerenda resort area	44 985	x	x
Coastal zone of lake Balkhash	39 226	x	x
Bukhtarma resort area	64 481	64 207	274
Ulan resort area	16 364	x	x
Sibin lakes	x	x	x
recreation area "Perch"	x	x	x
Ski resort "Shymbulak"	2 770	x	x
The resort area of Imantau-Shalkar	7 721	x	x
The resort area of Katon-Karagay	x	x	x

12.4 Number of non-resident visitors in resort areas by purpose of travel in 2018

people

	Total	Including	
		personal	business and professional
By resort areas	19 415	18 401	1 014
Shchuchinsk-Borovskaya resort area	x	x	x
Almaty resort area	332	x	x
Bayanaul resort area	x	x	-
Karkarala resort area	x	-	-
resort area Kenderli	x	-	-
Saryagash resort area	x	-	x
Kostanay resort area	x	-	-
Altai resort area	x	x	-
Ski resort "Nurtau"	x	-	-
Ski resort "Altaic Alps"	x	x	-
Other Altai resort areas	x	x	-
Alakol resort area	x	x	-
Zerenda resort area	x	x	x
Coastal zone of lake Balkhash	1 345	x	x
Bukhtarma resort area	1 369	x	x
Ulan resort area	x	x	-
Sibin lakes	x	x	-
recreation area "Perch"	x	-	-
Ski resort "Shymbulak"	x	x	-
The resort area of Imantau-Shalkar	x	x	x
The resort area of Katon-Karagay	x	x	-

12.5 Number of resident visitors in resort areas for travel purposes for 2018

people

	Total	Including	
		personal	business and professional
By resort areas	1 092 194	1 044 384	47 810
Shchuchinsk-Borovskaya resort area	x	x	x
Almaty resort area	519 465	x	x
Bayanaul resort area	x	x	x
Karkarala resort area	23 818	x	x
resort area Kenderli	x	x	-
Saryagash resort area	x	x	x
Kostanay resort area	x	5 478	x
Altai resort area	73 668	x	x
Ski resort "Nurtau"	x	x	-
Ski resort "Altaic Alps"	x	x	-
Other Altai resort areas	x	x	x
Alakol resort area	x	x	x
Zerenda resort area	x	x	x
Coastal zone of lake Balkhash	37 881	x	x
Bukhtarma resort area	63 112	x	x
Ulan resort area	x	x	x
Sibin lakes	x	x	x
recreation area "Perch"	x	x	-
Ski resort "Shymbulak"	x	x	x
The resort area of Imantau-Shalkar	x	x	x
The resort area of Katon-Karagay	679	x	x

12.6 The number of placements by type in the context of resort areas for 2018

	Total	Including								units
		hotel with restaurant	hotel without restaurant	Holiday House	motel	rest house	children's camp	one-story bungalows, rural houses (chalets), cottages, small houses and apartments	tourist base	other types of housing
By resort areas	900	91	89	64	5	15	28	584	21	x
Shchuchinsk-Borovskaya resort area	143	x	19	x	-	x	x	69	-	x
Almaty resort area	297	28	20	x	-	x	x	222	-	-
Bayanaul resort area	x	x	x	25	-	x	-	-	x	-
Karkarala resort area	16	x	3	x	-	x	2	x	x	-
resort area Kenderli	x	-	-	x	-	-	-	-	-	-
Saryagash resort area	x	-	x	-	-	-	-	-	-	-
Kostanay resort area	9	x	-	-	-	-	x	x	x	-
Altai resort area	24	x	x	-	x	-	x	17	-	-
Ski resort "Nurtau"	x	-	-	-	-	-	-	x	-	-
Ski resort "Altaic Alps"	x	-	x	-	-	-	x	x	-	-
Other Altai resort areas	14	x	-	-	x	-	-	11	-	-
Alakol resort area	153	4	7	x	-	-	x	132	-	-
Zerenda resort area	23	x	7	-	x	-	x	x	-	-
Coastal zone of lake Balkhash	53	x	11	x	x	x	2	x	x	-
Bukhtarma resort area	97	1	x	x	-	-	4	x	x	-
Ulan resort area	12	-	-	x	-	-	-	x	-	-
Sibin lakes	8	-	-	-	-	-	-	8	-	-
recreation area "Perch"	4	-	-	x	-	-	-	x	-	-
Ski resort "Shymbulak"	x	-	x	-	-	-	-	-	-	-
The resort area of Imantau-Shalkar	19	x	x	-	-	-	x	-	x	-
The resort area of Katon-Karagay	6	x	x	-	-	x	-	x	-	-

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